

Relay Surcharge Instructions

The Relay Missouri Surcharge (Surcharge) is authorized by Chapter 209, Revised Statutes of Missouri. The Surcharge is reviewed (and *may* change) not more often than yearly, and not less often than every two years. Companies are required to apply the Surcharge amount to each access line or equivalent (up to 100 access lines at any one customer location). Companies are allowed to deduct from the Surcharge collected, a retention amount equal to up to \$30.00, or 1% of the Surcharge collected, whichever is greater. If the total Surcharge collected is less than \$30.00, Companies may keep the amount collected for that month, but are entitled to no further payment for that month. For example, if the total Surcharge collected amounts to \$23.40 in a given month, the company would keep the \$23.40, and would be entitled to no further payment for that month. The Surcharge in excess of the retention amount should be sent to: Missouri Public Service Commission, Budget & Fiscal Services, P.O. Box 360, Jefferson City, Missouri.

The Deaf Relay Service Fee Form is to be submitted with the monthly Surcharge remittance. The form can be printed and filled in manually with a pen or typewriter. If you have questions, please call Dana Parish at 573.526.4777.