BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Imri Meiron,

Complainant,

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File No. GC-2018-0377

Spire Missouri, Inc. d/b/a Spire,

Respondent.

NOTICE OF SMALL FORMAL COMPLAINT AND ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: June 15, 2018

Effective Date: June 15, 2018

On June 15, 2018, Imri Meiron (Complainant) filed a complaint with the Missouri Public Service Commission (Commission) against Spire Missouri Inc., d/b/a Spire (Respondent). Because this complaint involves less than \$3,000, it shall proceed under the Commission's small complaint procedure at 4 CSR 240-2.070(15). If any party believes that this matter should not proceed under the small complaint procedure, that party may file a motion consistent with the Commission's rule.

Under Commission rule 4 CSR 240-2.070(15), Respondent shall have 30 days from the date of this notice to file a response to the complaint. Additionally, a copy of the answer or response shall also be served upon the Complainant at the address provided.

In accordance with the Commission's procedural rules, the Commission will direct the Staff of the Commission to investigate this complaint and file its report detailing its findings and recommendations. The Commission will also send a copy of its procedural rules to the Complainant and a copy of its mediation procedures to both parties. As required by Section 536.067(2)(f), RSMo 2016, the Commission informs the parties that the Commission's provisions governing procedures before the Commission, including provisions relating to discovery, are found at Commission Rule 4 CSR 240-2.090.

THE COMMISSION ORDERS THAT:

1. Spire Missouri, Inc. shall file a response to this complaint no later than July 16, 2018.

- 2. The Staff of the Commission shall investigate and file a report detailing its findings and recommendations no later than July 31, 2018.
 - 3. The Commission's Data Center shall send, by certified mail, a copy of this

notice and order and a copy of the complaint to:

Spire Missouri Inc. Legal Department 700 Market Street, 6th Floor St. Louis MO 63101

4. This order shall be effective when issued.



BY THE COMMISSION

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Morris L. Woodruff Secretary

Nancy Dippell, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 15th day of June 2018.