

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Edward Lander,)	
)	
Complainant,)	
)	File No. WC-2018-0099
v.)	
)	
Missouri-American Water Company,)	
)	
Respondent)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: January 16, 2018

Effective Date: January 16, 2018

On January 12, 2018, Edward Lander filed a response to an order directing him to explain why his complaint should not be dismissed for failure to appear at a prehearing conference. Mr. Lander stated that he was unaware that he could appear by telephone, and also stated that he would not drive to Jefferson City for this complaint.

Another prehearing conference is being ordered, **for the convenience of the parties, they may appear by telephone as set out below.** In addition, under CSR 240-2.070(15)(E), any evidentiary hearing held in this matter will be held at the Commission's St. Louis office or at a location more accessible for Mr. Lander.

THE COMMISSION ORDERS THAT:

1. The parties shall appear at a prehearing conference to be held on January 31, 2018 at 10:00 a.m. Failure to appear at the conference without being excused may result in a default being issued in accordance with Commission Rule 4 CSR 240-2.090(5).

2. The prehearing conference will convene in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri 65102. The building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs additional accommodations to participate in the conference or hearing shall contact the Commission, not later than the day before the conference. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711. **Any party may participate in the prehearing conference by telephone by dialing (573) 526-6012 or (866) 630-9353 at the start time of the conference.**

3. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

John T. Clark, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 16th day of January 2018.