

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

The Staff of the Missouri Public Service Commission,
Complainant,
v.
Fawn Lake Water Corp. and Rachel Hackman,
Respondents.

Case No. WC-2015-0330

The Office of the Public Counsel,
An agency of the State of Missouri,
Complainant,
v.
Fawn Lake Water Corp.,
Rachel Hackman,
A Missouri Water Corporation,
Respondents.

Case No. WC-2015-0340

ORDER DIRECTING USE OF A SPECIAL PROCESS SERVER

Issue Date: May 19, 2017

Effective Date: May 19, 2017

The Commission has attempted to serve this Complaint by certified and regular mail on several occasions without success. On March 1, 2017, the Commission sent a Second Order Sending Final Notice and Setting Time for Filing Answer which was again returned as “undeliverable” to the Commission.

On May 5, 2017, the Commission directed the Staff of the Missouri Public Service Commission (Staff) to file a status report as to the status of the company's operations. Staff indicated that the respondents continue to operate as alleged in the original complaint. Further, counsel for Staff stated that she had confirmed the mailing address by telephone with respondent Rachel Hackman. However, Ms. Hackman indicated that she had not received any of the recent filings in the case. Staff stated that it believed service was complete upon mailing, but had no issue with using a special process server in this matter.

The Office of the Public Counsel also provided an update with regard to the service addresses. Public Counsel specifically gave no comment on the use of a process server.

Subsection 386.390.4, RSMo 2016 says that service in a complaint or investigation before the Commission may be made "personally or by mailing" Because of the difficulties with mailing in this proceeding, the Commission will direct Staff to engage the services of a process server to serve the most recent complaint along with a copy of this order on the respondents.

THE COMMISSION ORDERS THAT:

1. The Staff of the Missouri Public Service Commission shall engage the services of a process server to serve the complaint and this order on the respondents.
2. The respondents, Rachel Hackman and Fawn Lake Water Corporation, have until 30 days from the date of service, in which to file an answer in each of the above-captioned files.

3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff
Secretary

Nancy Dippell, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 19th day of May, 2017.