

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

James Dickson and Angela Dickson,)	
)	
Complainants,)	
)	
v.)	<u>File No. EC-2016-0230</u>
)	
KCP&L Greater Missouri Operations)	
Company,)	
)	
Respondent.)	

ORDER SETTING PRE-HEARING CONFERENCE

Issue Date: July 22, 2016

Effective Date: July 22, 2016

On March 15, 2016, James and Angela Dickson (jointly, “the Dicksons”) filed a complaint with the Missouri Public Service Commission (Commission) against KCP&L Greater Missouri Operations Company (GMO). The Commission will schedule a pre-hearing conference. The Commission’s Staff submitted a report and requested the Commission direct Staff and GMO to test the Dicksons’ meter to ensure it is operating within acceptable standards. The Commission will evaluate Staff’s request at the pre-hearing conference and discuss dates for an evidentiary hearing. The parties may appear either in person or by telephone.

THE COMMISSION ORDERS THAT:

1. A procedural conference is scheduled for August 17, 2016, at 12:00 p.m., at the Commission’s office at the Governor Office Building, 200 Madison Street, Jefferson City, Missouri, Room 305. This building meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to

participate in this conference, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.

2. Parties shall appear, but may appear either in person or by telephone. Any appearance by telephone shall be made by dialing (573)526-6119 or (866)630-9354 (toll free) at the designated prehearing time.

3. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Kim S. Burton, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 22nd day of July, 2016.