

## House Bill 331 Impact

Issue	<i>Comments Regarding Bill's Impact</i>
Complaints	<ul style="list-style-type: none"> <li>• <i>The MoPSC will continue to process informal consumer complaints to companies; however, consumers will be informed the MoPSC's jurisdiction has been reduced. Formal consumer complaints will be reviewed on a case-by-case basis. A company's ETC status/USF funding may be jeopardized if a company appears to be providing inadequate service.</i></li> </ul>
Annual reports	<ul style="list-style-type: none"> <li>• <i>ILECs, CLECs, IXC's and VoIP companies will continue to submit an annual report to the MoPSC.</i></li> </ul>
Registration process	<ul style="list-style-type: none"> <li>• <i>The MoPSC will establish a registration process for: basic local exchange telecommunications service, nonswitched local exchange telecommunications service, interexchange telecommunications service, STS and payphone service. Registration will result in the MoPSC issuing a certificate of service authority.</i></li> </ul>
Opt-in regulatory process	<p><i>Must provide formal notice to the Missouri PSC. In return the Missouri PSC will issue an order acknowledging the filing.</i></p>
Applicability of MoPSC rules	<ul style="list-style-type: none"> <li>• <i>The following MoPSC rules will continue to apply:</i> <ul style="list-style-type: none"> <li>○ <i>2.062 (Name changes).</i></li> <li>○ <i>Portions of 4 CSR 240-3, specifically:</i> <ul style="list-style-type: none"> <li>▪ <i>3.513 (Interconnection Agreements).</i></li> <li>▪ <i>3.540 (Annual Reports)</i></li> <li>▪ <i>3.545 (Tariffs).</i></li> <li>▪ <i>3.550(5)(D) (Outage reports).</i></li> <li>▪ <i>3.550(5)(E) (Disaster recovery plans).</i></li> <li>▪ <i>3.560 (Procedure for Ceasing Operations).</i></li> <li>▪ <i>3.565 (Procedure for filing bankruptcy).</i></li> <li>▪ <i>3.570 (Eligible Telecommunications Carrier).</i></li> </ul> </li> <li>○ <i>4 CSR 240-29 (Enhanced Records Exchange rules).</i></li> <li>○ <i>4 CSR 240-31 (Missouri USF).</i></li> <li>○ <i>4 CSR 240-32.200 (211 service).</i></li> <li>○ <i>4 CSR 240-33.170 (Relay Missouri Surcharge billing and collection).</i></li> <li>○ <i>4 CSR 240-34 (Emergency Telecommunications Service Standards)</i></li> <li>○ <i>4 CSR 240-36 (Alternative Dispute Resolution).</i></li> <li>○ <i>4 CSR 240-37 (Number Pooling/Conservation).</i></li> </ul> </li> </ul>

Carrier of last resort	<ul style="list-style-type: none"> <li>• <i>Carrier of last resort provisions will only apply to ETCs receiving high-cost support.</i></li> </ul>
Name changes	<ul style="list-style-type: none"> <li>• <i>No change. Missouri PSC rule 4 CSR 240-2.062 should continue to apply.</i></li> </ul>
Tariffs	<ul style="list-style-type: none"> <li>• <i>Companies have the continued option to maintain a tariff, detariff or partially detariff. Unless a company opts-in to regulation a company will be able to make a tariff filing on one-day's notice to the MoPSC.</i></li> </ul>
Interconnection Agreements	<ul style="list-style-type: none"> <li>• <i>No change.</i></li> </ul>
Investigations	<ul style="list-style-type: none"> <li>• <i>The MoPSC's ability to conduct investigations will be dependent on the issue and whether the matter can be associated with wholesale, USF, numbering matters or any matter associated with federal delegated authority as provided in federal statute, rule or order are subject to MoPSC investigation.</i></li> </ul>
Rates	<ul style="list-style-type: none"> <li>• <i>All telecommunications companies will have complete rate flexibility for retail telecommunications services unless a company opts-in to remain regulated.</i></li> </ul>
Outage Reports	<ul style="list-style-type: none"> <li>• <i>No change. Expect companies to continue to submit outage reports to the MoPSC.</i></li> </ul>
Disaster Recovery Plans	<ul style="list-style-type: none"> <li>• <i>No change. Expect companies to continue to maintain an updated disaster recovery plan with MoPSC.</i></li> </ul>
Service Quality	<ul style="list-style-type: none"> <li>• <i>ETCs must provide adequate service otherwise the company's USF funding may be jeopardized.</i></li> </ul>