

Hot Weather Law

Missouri's Hot Weather Law is in effect from June 1 to September 30 each year. The law was created to protect residential customers of investor-owned utilities from having their electric or natural gas service disconnected due to non-payment during extreme heat when electricity or natural gas is used as the source of cooling or to operate the only cooling equipment at the residence. The utility company is prohibited from disconnecting service if the National Weather Service local forecast between 6:00 a.m. and 9:00 p.m. for the following 72 hours predicts that the temperature will rise above 95 degrees, or the heat index is predicted to rise above 105 degrees.

To learn more about the Hot Weather Law, please contact your local investor-owned utility company or the PSC Consumer Services hotline at 1-800-392-4211.

For More Information

The Missouri Public Service Commission (PSC) regulates investor-owned water, sewer, natural gas, electric, and steam utilities. The PSC also has limited jurisdiction over telecommunications providers in Missouri. The PSC works to ensure Missouri citizens receive safe, reliable, and reasonably priced utility services. If you have an



inquiry, billing question, or service-related issue that your utility provider cannot answer, please call the PSC at 1-800-392-4211 or visit our website at psc.mo.gov.



Missouri
PSC
Public Service Commission

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