

From: Dietrich, Natelle*
Sent: Friday, January 30, 2009 8:10 AM
To: Dietrich, Natelle*; Commissioners - PSC; Advisory Staff - PSC; Henderson, Wess; Division Directors - PSC; Mantle, Lena; Beck, Dan; Kremer, Lisa; Consumer Services
Subject: RE: Ameren Outage Update

Ameren is just below 30,000 customers out. The plans are to start addressing issues that came up during the assessments. Ameren is still projecting that most customers will not be restored until mid to late next week because most of the outages are in the lower bootheel area. Most of the damage is from the weight of the ice as opposed to trees coming down. Ameren has approximately 3100 workers in the area - 1900 are linemen. More linemen are supposed to be in tomorrow.

From: Dietrich, Natelle*
Sent: Thursday, January 29, 2009 10:57 AM
To: Dietrich, Natelle*; Commissioners - PSC; Advisory Staff - PSC; Henderson, Wess; Division Directors - PSC; Mantle, Lena; Beck, Dan; Kremer, Lisa; Consumer Services
Subject: RE: Ameren Outage Update

Ameren now has a rough estimate of restoration activity.

There are outages from Cape Girardeau down through the bootheel. For the more northern areas they estimate restoration to most customers by Saturday or Sunday. For the more southern areas where damage is more extensive, they estimate restoration to most customers by next Wednesday or Thursday.

From: Dietrich, Natelle*
Sent: Thursday, January 29, 2009 8:49 AM
To: Dietrich, Natelle*; Commissioners - PSC; Advisory Staff - PSC; Henderson, Wess; Division Directors - PSC; Mantle, Lena; Beck, Dan; Kremer, Lisa; Consumer Services
Subject: RE: Ameren Outage Update

As of this morning, there are 2200 workers in the area. More are on the way. There are 6 storm trailers either in area or on way. Last report there were 800+ poles down in the area so there are 45 trailer loads of poles heading to the area. There are still 35000 customers out because of all the assessment and "pre-work" that is necessary.

From: Dietrich, Natelle*
Sent: Wednesday, January 28, 2009 8:49 AM
To: Commissioners - PSC; Advisory Staff - PSC; Henderson, Wess; Division Directors - PSC; Mantle, Lena; Beck, Dan; Kremer, Lisa; Consumer Services
Subject: Ameren Outage Update

Ameren has 35,000 customers out in the Cape, Dexter, Haiti area. At this time they have no expected restoration times.

Ameren kept losing poles yesterday (started at around 25). With the weight of the ice, they have now lost an estimated number of poles in the 100s. The problems are affecting substations, transmission, sub-transmission, even in areas that have been tree-trimmed.

Ameren had people in the bootheel in anticipation of the ice storm, but no one predicted the storm would be to such magnitude. Between workers that were already in the area and those that are on the way, Ameren is looking at around 1400-2000 workers to restore power. They are having problems getting people down there.

Apparently I-55 is closed due to the storm, so smaller road conditions would be a problem too.

Last night Ameren had problems housing workers since the vendors and hotels were losing power too.

The Governor has declared the area a disaster and has activated the National Guard, which is expected to be there tomorrow. They are treating this storm as "hurricane magnitude".