

Ochoa, Gregg

From: Beck, Dan
Sent: Thursday, January 29, 2009 2:33 PM
To: Dietrich, Natelle*; Commissioners - PSC; Advisory Staff - PSC; Henderson, Wess; Division Directors - PSC; Mantle, Lena; Kremer, Lisa; Consumer Services
Subject: AmerenUE Outage numbers by County

AmerenUE provides outage information in several different ways on its web site and outages by county is one of the ways. Currently, it shows the following numbers:

New Madrid 100% out

Pemiscot 99%

Stoddard 99%

Scott 92%

Mississippi 88%

Dunklin 33%

Cape Girardeau 3%

In general, this is an accurate representation of the outages in those counties with one exception, **Dunklin County**. In reality, Dunklin, which is one of the two southern-most counties in Missouri, is actually in the 99% to 100% out range. AmerenUE only updates the total number of customers monthly and the total for Dunklin County includes the customers that recently were transferred from AmerenUE to Pemiscot-Dunklin Electric Cooperative as a result of case EO-2008-0310 (This transfer included over 2000 customers).

Dan