



# New ETC Informational e-Filing

To file an ETC Informational filing:

*NOTE: Users must have a 'Professional Account' and linked to the company they are filing on behalf of.*

- 1) Navigate to EFIS.
- 2) Click the **Log In** link located in the *Header Links* in the upper, right-hand corner.



- 3) In the **Email Address** field, input the user's email address registered with their user account.
- 4) In the **Password** field, input the user's password.
- 5) Click the **Log In** button.

Login Help

Email Address

Password

**Log in**

[Forgot your password?](#)  
[Register as a new user?](#)

- 6) Select the 'Utility Compliance e-Filings & Search' tab.



- 7) Select the 'New Non-Case e-Filing' link.



Utility Compliance  
e-Filings & Search ▾

Tariff e-Filing

Tariff Search

**New Non-Case e-Filing**

Existing Non-Case e-Filing & Search

Informal Interconnection Agreement Search

New Utility Event e-Filing

Existing Utility Event e-Filing & Search

8) In the **Submission Subtype** field, select 'ETC Informational Filing' from the drop-down list.

New Non-Case e-Filing Help

Items with an orange left border ( ) are required.

Date Filed 8/28/2023

Submission Subtype (Select)

Submit Clear

9) Depending on how many companies a user represents will determine how the next field will populate.

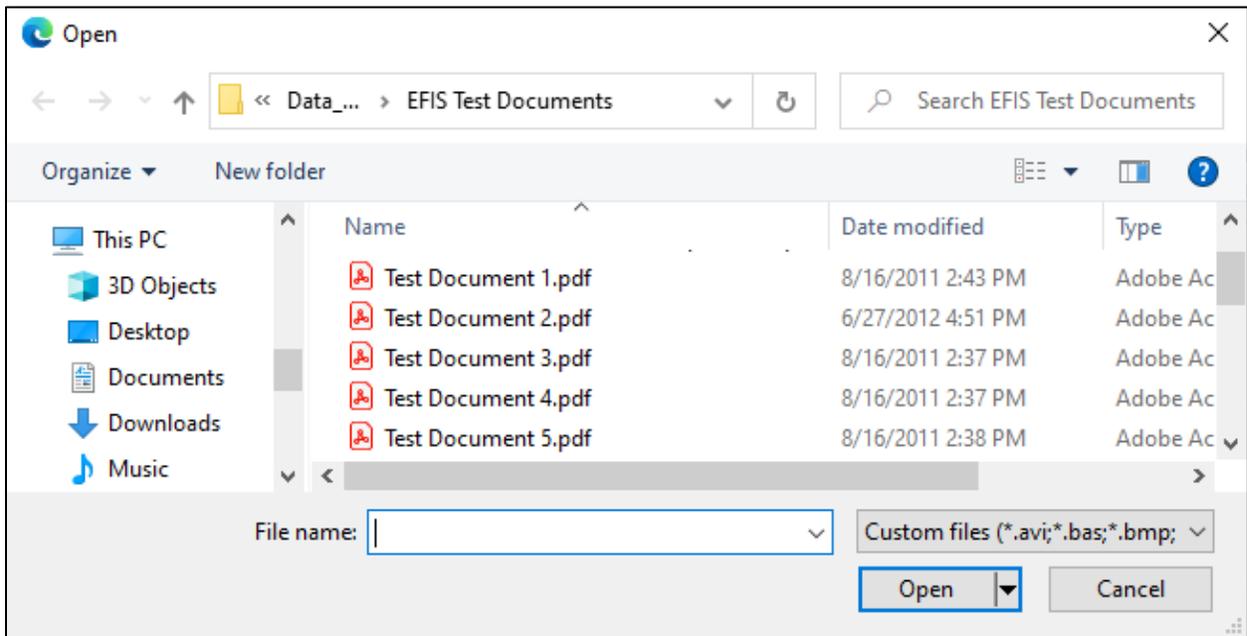
**NOTE:** The company list will only list those companies for which the user has been designated as a contact for. If the company is not listed, the user will need to **Request to be a Company Representative** for that company.

- a) If the user only represents one company, the **Subject Companies** field will auto populate.
- b) If the user represents multiple companies, in the **Subject Companies** field, select the applicable company name from the drop-down list.





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- b) After selecting the document(s), users must select the security level for each document by selecting the **Security** field beside each document.
  - i) This field is defaulted to 'Confidential'.
  - ii) If documents are deemed highly confidential, check the box above the document list labeled **Check here to designate a document...**
  - iii) If the document(s) listed need to be removed, click the trash can in front of the document which needs to be removed.

Attachments

**DISCLAIMER AND REQUIREMENTS:** It is the sole responsibility of the person or entity submitting electronic files to take appropriate measures to ensure that all "confidential" information is to the best of their knowledge, information and belief, non-viewable, non-searchable and non-reversible. Informal consumer complaints and accompanying attachments are automatically designated confidential. For case documents, when submitting "confidential" information, a cover sheet or pleading describing why that information qualifies for "confidential treatment" is required.

At least one is required.

**Note:**

- Files must be uploaded individually or in batches. Each individual document upload or batch upload may not exceed 45 MB (45,000 KB).
- Password protected documents are not acceptable.
- Some file types are prohibited (examples: zip, exec, etc.).
- Folders cannot be uploaded.

Check here to designate a document as 'Highly Confidential'. Documents may only be designated as 'Highly Confidential' if a Motion for Protective Order has been filed.

	Name	Size	Security
	Test Document 2.pdf	91.28 KB	Confidential

Total: 1 file(s), 91.28 KB

Select File(s) to Upload



## New ETC Informational e-Filing

13) Click the **Submit** button after all fields have been completed; or click the **Clear** button to clear all fields and start over.

A screenshot of a form interface. It features two buttons: a solid blue button labeled "Submit" and a white button with a blue border labeled "Clear".

14) Once submitted, a new *Non-Case Submission* screen will open which lets the user know the non-case submission was successfully submitted and also gives the user their submission number.

A screenshot of a web application interface. At the top, a green banner displays the message "Submission successfully added." Below this, a white card contains the text "Non-Case Submission" and "BETC-2024-0373". To the right of the text are four buttons: "Print" (teal), "Subscribe Now" (green), "Data Requests" (blue), and "Help" (yellow). At the bottom of the card, a table shows "Submission Subtype" as "ETC Informational Filing".

For additional assistance, please contact the Data Center at (573) 751-7496 or [dcsupport@psc.mo.gov](mailto:dcsupport@psc.mo.gov).