



New ETC Form 555 Lifeline Subscriber Recertification Result e-Filing

To file an ETC Form 555 Lifeline Subscriber Recertification Result:

NOTE: Users must have a 'Professional Account' and linked to the company they are filing on behalf of.

- 1) Navigate to EFIS.
- 2) Click the **Log In** link located in the *Header Links* in the upper, right-hand corner.



- 3) In the **Email Address** field, input the user's email address registered with their user account.
- 4) In the **Password** field, input the user's password.
- 5) Click the **Log In** button.

- 6) Select the 'Utility Compliance e-Filings & Search' tab.



- 7) Select the 'New Non-Case e-Filing' link.



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Utility Compliance
e-Filings & Search ▾

- Tariff e-Filing
- Tariff Search
- New Non-Case e-Filing**
- Existing Non-Case e-Filing & Search
- Informal Interconnection Agreement Search
- New Utility Event e-Filing
- Existing Utility Event e-Filing & Search

- 8) In the **Submission Subtype** field, select 'ETC Form 555 Lifeline Subscriber Recertification Results' from the drop-down list.

New Non-Case e-Filing Help

Items with an orange left border () are required.

Date Filed 8/28/2023

Submission Subtype (Select) ▾

Submit Clear

- 9) Depending on how many companies a user represents will determine how the next field will populate.

NOTE: The company list will only list those companies for which the user has been designated as a contact for. If the company is not listed, the user will need to **Request to be a Company Representative** for that company.

- a) If the user only represents one company, the **Subject Companies** field will auto populate.
- b) If the user represents multiple companies, in the **Subject Companies** field, select the applicable company name from the drop-down list.



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10) In the **Reporting Year** field, input the appropriate calendar report reporting year.

*NOTE: The year associated with a Form 555 is based on the prior year of the filing deadline (example: for January 31, 2023, the **Reporting Year** would be 2022.)*

11) In the **Related Submission No.** field, input any related submission numbers. If there are no related submission numbers, skip to the next step.

12) In the **Comments** field, input any comments, if desired.

The screenshot shows a form with four fields:

- Subject Companies:** A dropdown menu with "(Select)" as the current selection.
- Reporting Year:** A text input field.
- Related Submission No.:** A text input field with the placeholder text "Begin typing for suggestions".
- Comments:** A text area with a "750 character(s) left" indicator at the bottom.

13) In the **Attachment** section, click the **Select File(s) to Upload** button to upload documents for the filing.

The screenshot shows the "Attachments" section with a light blue background containing the following text:

DISCLAIMER AND REQUIREMENTS: It is the sole responsibility of the person or entity submitting electronic files to take appropriate measures to ensure that all "confidential" information is to the best of their knowledge, information and belief, non-viewable, non-searchable and non-reversible. Informal consumer complaints and accompanying attachments are automatically designated confidential. For case documents, when submitting "confidential" information, a cover sheet or pleading describing why that information qualifies for "confidential treatment" is required.

At least one is required.

Note:

- Files must be uploaded individually or in batches. Each individual document upload or batch upload may not exceed 45 MB (45,000 KB).
- Password protected documents are not acceptable.
- Some file types are prohibited (examples: zip, exec, etc.).
- Folders cannot be uploaded.

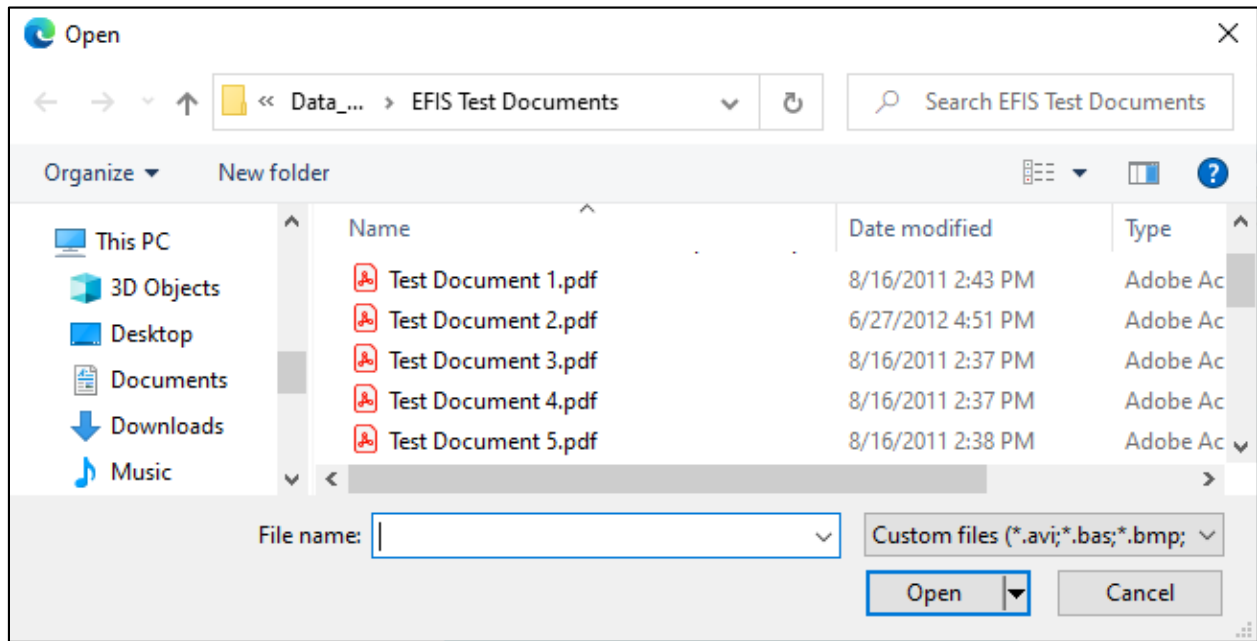
At the bottom of the section is a teal button labeled "Select File(s) to Upload".

a) In the *Open Browser* window, select the document or documents to attach.

NOTE: Users can select multiple or batch documents by holding the Shift or Ctrl key and selecting the documents as long as the batch is not over 45 MB.



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- b) After selecting the document(s), users must select the security level for each document by selecting the **Security** field beside each document.
 - i) This field is defaulted to 'Confidential'.
 - ii) If documents are deemed highly confidential, check the box above the document list labeled **Check here to designate a document...**
 - iii) If the document(s) listed need to be removed, click the trash can in front of the document which needs to be removed.

Attachments

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Check here to designate a document as 'Highly Confidential'. Documents may only be designated as 'Highly Confidential' if a Motion for Protective Order has been filed.

	Name	Size	Security
	Test Document 2.pdf	91.28 KB	Confidential

Total: 1 file(s), 91.28 KB

Select File(s) to Upload



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- 14) Click the **Submit** button after all fields have been completed; or click the **Clear** button to clear all fields and start over.

A screenshot of a web interface showing two buttons: a blue 'Submit' button and a white 'Clear' button with a blue border, both contained within a white rectangular box with a black border.

- 15) Once submitted, a new *Non-Case Submission* screen will open which lets the user know the non-case submission was successfully submitted and also gives the user their submission number.

A screenshot of the 'Non-Case Submission' screen. At the top, a green banner displays the message 'Submission successfully added.' Below this, the page title is 'Non-Case Submission' with the ID 'BFIV-2024-2506'. To the right are four buttons: 'Print', 'Subscribe Now', 'Data Requests', and 'Help'. The main content area shows a table with the following details:

Submission Subtype	ETC Form 555 Lifeline Subscriber Recertification Results
Reporting Year	2023
Subject Companies	IVoIP Missouri, Inc. (Telephone - IVoIP)

For additional assistance, please contact the Data Center at (573) 751-7496 or dcsupport@psc.mo.gov.