

MODULE		FUNCTIONALITY	LEGACY EFIS	EFIS 2.0
REGISTRATION	COMPANY/ FIRM	Allows users to create a company account	Registration → Company/Firm	Company & User Management → Create Company Profile
	USER REGISTRATION	Allows individuals to create an EFIS user account	Registration → User Registration	Register (top, right corner)
		Allows PSC System Admins to register OPC user accounts	Registration → User Registration	Company & User Management → Create OPC Account
		Allows PSC System Admins to create user accounts	Registration → User Registration	Company & User Management → Create Unregistered Professional Profile
	CONTACT INFORMATION	Allows users to search and view EFIS user accounts that are linked to company accounts	Registration → Contact Information	Company & User Management → Company Representative Search
		Allows users to link user accounts to company accounts	Registration → Contact Information	Company & User Management → Link Representative to Company
		Allows PSC system admins to disassociate a contact from a company account	Registration → Contact Information	Company & User Management → Company Representative Search <ul style="list-style-type: none"> Click the 'View' button on the left side of screen; Click the 'Close' button on the right side of screen.
	VIEW USER INFORMATION	Allows PSC users to search and view EFIS users accounts	Registration → View User Information	Company & User Management → User Search
		Allows PSC Data Center to find EFIS account information by address	Does not exist	Company & User Management → Address Search
		Allows PSC Data Center to find EFIS account information by phone number	Does not exist	Company & User Management → Phone Search

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COMPLAINT/ INQUIRY	COMPLAINT/ INQUIRY	Allows users to enter a new informal complaint	Complaint/Inquiry → Complaint Inquiry	Consumer Resources → New Complaint/Inquiry e-Filing
	COMPLAINT/ INQUIRY	Allows select PSC users to search, print, edit, or delete an existing informal complaint	Complaint/Inquiry → Complaint Inquiry	Consumer Resources → Complaint/Inquiry Search
	STATUS CHECK	Allows select users to find informal complaints	Complaint/Inquiry → Status Check	Consumer Resources → Complaint/Inquiry Search
FILING/SUBMISSION	REPLY TO PSC	Allows select users to reply to a complaint/inquiry	Complaint/Inquiry → Reply to PSC	Dashboard (top, right corner) → Request List menu
	NEW CASE	Allows users to initiate a new Commission case	Filing/Submission → New Case	Case e-Filings & Search → New Case e-Filing
	EXISTING CASE	Allows users submit case filings into existing Commission Cases	Filing/Submission → Existing Case	Case e-Filings & Search → Existing Case e-Filing & Search <ul style="list-style-type: none"> Open/view the case docket sheet; Click the '+Add Docket Item' button at the top, right corner of the Docket Filing section of the Docket Sheet
	TARIFF SUBMISSION	Allows users to submit proposed, new PSC MO No. tariff volumes	Filing/Submission → Tariff Submission → Submit New Tariff	Utility Compliance e-Filings & Search → Tariff e-Filing
		Allows users to submit a proposed revision for a currently effective tariff	Filing/Submission → Tariff Submission → Revise Current Tariff	Utility Compliance e-Filings & Search → Tariff e-Filing

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FILING/SUBMISSION	TARIFF SUBMISSION	Allows users to substitute tariff sheets for proposed (pending) tariff filings	Filing/Submission → Tariff Submission → Submit Substitute Tariff Sheet(s) Utility Compliance e-Filings & Search → Tariff Search <ul style="list-style-type: none"> Click the '+Modify Pending Tariff' button at the top, right corner of the 'Tariff Details' section of the 'Tariff Display' screen
		Allows users to withdraw proposed (pending) tariff sheets	Filing/Submission → Tariff Submission → Withdraw Pending Tariff Sheet(s) Utility Compliance e-Filings & Search → Tariff Search <ul style="list-style-type: none"> Click the '+Modify Pending Tariff' button at the top, right corner of the 'Tariff Details' section of the Tariff Display screen
		Allows the Commission's Data Center to withdraw proposed (pending) tariff submissions -- if the company fails to check the box to withdraw an entire pending tariff filing	Filing/Submission → Tariff Submission → Withdraw Pending Tariff Sheet(s) Dashboard → Task List → Find the task <ul style="list-style-type: none"> Open the tariff task Click the 'Manage' button next to the task Choose 'Close' in the 'Action' field Click the Submission No. to open the tariff Click the 'Edit' button at the top of the Tariff screen Change the 'Status' field to 'Withdrawn'
		Allows users to extend the effective date of proposed (pending) tariff sheets	Filing/Submission → Tariff Submission → Extend Effective Date Utility Compliance e-Filings & Search → Tariff Search <ul style="list-style-type: none"> Click the '+Modify Pending Tariff' button at the top, right corner of the Tariff Details section of the Tariff display screen
		Allows users to submit new, proposed tariffs to replace a currently effective tariffs in their entirety	Filing/Submission → Tariff Submission → Replace Current Tariff in Its Entirety Utility Compliance e-Filings & Search → Tariff e-Filing
		Allows users to file motions to suspend or expedite a proposed (pending) tariff submissions	Filing/Submission → Tariff Submission → Motion to Suspend/Expedite Case e-Filings & Search → New Case e-Filing

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FILING/SUBMISSION	NON-CASE RELATED SUBMISSION	Allows users to submit new, non-case submissions	Filing/Submission → Non-Case Related Submission	Utility Compliance e-Filings & Search → New Non-Case e-Filing
	NON-CASE RELATED SUPPLEMENTAL SUBMISSION	Allows users to search for non-case submissions to be supplemented	Filing/Submission → Non-Case Related Supplemental Submission	Utility Compliance e-Filings & Search → Existing Non-Case e-Filing & Search <ul style="list-style-type: none"> Click the '+Add Supplemental' button at the top, right corner of the Submissions section of the Non-Case Submission screen
	DATA REQUESTS	Allows users to submit case-related data requests	Case Data Requests: Filing/Submission → Data Request → Develop	Case e-Filings & Search → Existing Case e-Filing & Search <ul style="list-style-type: none"> Open/view the case docket sheet; Click the 'Data Request' button at the top, right corner of the Docket Sheet; Click the '+Add Request' button at the top of the Data Request Display screen
		Allows users to search for a non-case in which they intend to file a data request; and allows users to submit non-case related data requests	Non-Case Data Requests: Filing/Submission → Data Request → Develop	Utility Compliance e-Filings & Search → Existing Non-Case e-Filing & Search <ul style="list-style-type: none"> Open/view the case docket sheet; Click the 'Data Request' button at the top, right corner of the Docket Sheet; Click the '+Add Request' button at the top of the Data Request Display screen

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FILING/SUBMISSION	DATA REQUESTS	Allows users to see which data requests require a response from them	Filing/Submission → Data Request → Respond Dashboard (top, right corner) → Request List menu <ul style="list-style-type: none"> Set the radio button next to the field 'Request Type' to 'Data Requests...' Select the data request to respond to by clicking on the request number Select the '+Reply' button at the top of the Data Request Display screen
		Allows users to search for data requests and responses	Filing/Submission → Data Request → Search Case e-Filings & Search → Data Request Search
	SERVICE LIST	Allows users to view Commission case service lists	Filing/Submission → Service List → View Service List Case e-Filings & Search → Service List Search
		Allows users to search for cases and subscribe to receive case filing notifications	Filing/Submission → Service List → Add Subscriber to Service List Case e-Filings & Search → Service List Search → <ul style="list-style-type: none"> Open/view the case docket sheet for select case; Click the '+Add Member' button at the top of the Service List Display screen
		Allows users to search for cases and self-subscribe to receive case filing notifications Allows PSC Data Center to add users as subscribers to receive case filing notifications	Filing/Submission → Service List → Add Subscriber to Service List Case e-Filings & Search → Existing Case e-Filing & Search Subscribers: <ul style="list-style-type: none"> Open/view the case docket sheet for select case; Click the '+Subscribe Now' button at the top of the docket sheet Data Center: <ul style="list-style-type: none"> Open/view the case docket sheet for select case; Click the 'Service List' button at the top of the Docket Sheet

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FILING SUBMISSION	SERVICE LIST	Allows PSC Data Center to remove case parties from the certified service list and to remove subscribers from the case subscriber list	Filing/Submission → Service List → Delete Party From Service List	Case e-Filings & Search → Service List Search <ul style="list-style-type: none"> Click the 'View' button next to the member's name; Click the 'Delete' button at the top of the Service List Member Display
		Allows PSC Data Center to remove case parties from the certified service list and to remove subscribers from the case subscriber list	Filing/Submission → Service List → Delete Party From Service List	Case e-Filings & Search → Existing Case e-Filing & Search <ul style="list-style-type: none"> Open/view the case docket sheet for select case Click the 'Service List' button at the top of the Docket Sheet click the 'View' button next to the member's name click the 'Delete' button at the top of the Service List Member Display
	DOCKET SHEET	Allows the PSC Data Center to remove/close members of the service list	Filing/Submission → Service List → Add Subscriber to Service List	Case e-Filings & Search → Service List Search <ul style="list-style-type: none"> Open/view the case docket sheet for select case Click the 'View' button next to the member's name Click the 'Close' button at the top of the Service List Member Display
		Allows the PSC Data Center to remove/close members of the service list	Filing/Submission → Service List → Delete Party From Service List	Case e-Filings & Search → Existing Case e-Filing & Search <ul style="list-style-type: none"> Open/view the case docket sheet for select case Click the 'View' button next to the member's name Click the 'Close' button at the top of the Service List Member Display
		Allows users to print a select service list	Filing/Submission → Service List → Print Service List	Case e-Filings & Search → Service List Print

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FILING/SUBMISSION	DOCKET SHEET	Allows users to search for existing Commission cases and case submissions	Filing/Submission → Docket Sheet	Case e-Filings & Search → Existing Case e-Filing & Search
		Allows users to search for non-case related submissions	Filing/Submission → Docket Sheet	Utility Compliance e-Filings & Search → Existing Non-Case e-Filing & Search
	APPEALS/LITIGATION	Allows PSC Litigation Staff to submit a new external case	Filing/Submission → Appeals → Appeal Case Filing (new)	Case e-Filings & Search → New External Case e-Filing
		Allows PSC Staff to search existing external case cases and files, and file existing external case filings	Filing/Submission → Appeals → Appeal Case Filing	Case e-Filings & Search → Existing External Case e-Filing & Search <ul style="list-style-type: none"> Must open/view the case docket sheet for select case; Click the '+Add Docket Item' button at the top, right corner of the Docket Filings section of the External Case Docket Sheet
	APPEALS/LITIGATION	Allows PSC Litigation Staff to consolidate external cases	Filing/Submission → Appeals → Consolidation of Appeal Cases	Case e-Filings & Search → Existing External Case e-Filing & Search
				<ul style="list-style-type: none"> Must search for and select the lead case Open/view the lead case Click the '+Add Docket Item' button at the top, right corner of the Docket Filings section of the External Case Docket Sheet Check the 'Case Consolidation' box on the Add External Case Filing screen

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FILING/SUBMISSION	APPEALS/LITIGATION	Allows PSC Litigation Staff to add, edit, and delete calendar events for Litigation cases	Filing/Submission → Appeals → Update Calendar	<p>Case e-Filings & Search → Existing External Case e-Filing & Search</p> <ul style="list-style-type: none"> Open/view the case docket sheet for select case click the ‘calendar’ button at the top of the External Case Docket Sheet <ul style="list-style-type: none"> To Add: click the ‘+Add Event’ button at the top of the Calendar Display screen To Edit: Click the ‘edit’ button on the far left column of the calendar record that is to be edited To Delete: Click the ‘Delete’ button in the far right column of the record that is to be deleted
	FERC/FCC TRACKING	Allowed PSC to input and view FERC/FCC filings.	Filing/Submission → FERC/FCC TRACKING	Functionality not migrated to EFIS 2.0
	JUDGES CASE MANAGEMENT	Allows PSC Adjudication Staff to submit a draft an Order or Notice for Commission review	Filing/Submission → Judges Case Management → Draft Order/Notice	<p>Agenda → Agenda Search</p> <ul style="list-style-type: none"> Open/view the case docket sheet for select case Click the ‘+Add Item’ button Check the box for ‘Is Draft Order’

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FILING/SUBMISSION	JUDGES CASE MANAGEMENT	Allows PSC Adjudication Staff to consolidate Commission cases	Filing/Submission → Judges Case Management → Consolidation of Cases	Case e-Filings & Search → Existing Case e-Filing & Search <ul style="list-style-type: none"> • Search for and select the lead case; • Open/view the lead case; • Click the '+Add Docket Item' button at the top, right corner of the Docket Filings section of the Case Docket Sheet • On the Add Case Filing screen: <ul style="list-style-type: none"> - Type of Filing = "Order" - Order Type = "Order Consolidating Cases" - Consolidated Cases = List case(s) to consolidate
		Allowed PSC Adjudication Staff to track case exhibits	Filing/Submission → Judges Case Management → Exhibits	Functionality not migrated to EFIS 2.0
		Allows PSC Adjudication Staff to add case notes	Filing/Submission → Judges Case Management → Update Case Management Data	Case e-Filings & Search → Existing Case e-Filing & Search <ul style="list-style-type: none"> • Open/view the case docket sheet for select case; • Click the 'Internal Notes' button at the top of the Docket Sheet
		Allows PSC Adjudication Staff to view Judge Case Assignments and Case Status Report	Filing/Submission → Judges Case Management → Judges Case Management Status Report	Reports & Misc. Resources → Report Listing
		Allows PSC Adjudication Staff to view Judge Case Assignments and Case Status Report	Filing/Submission → Judges Case Management → Judges Open Case Assignment Report	Reports & Misc. Resources → Report Listing

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FILING/SUBMISSION	JUDGES CASE MANAGEMENT	Allows PSC Adjudication Staff to add and manage Commission case calendars	Filing/Submission → Judges Case Management → Update Commission Case Calendar	<p>Case e-Filings & Search → Existing Case e-Filing & Search</p> <ul style="list-style-type: none"> • Open/view the case docket sheet for select case; • Click the ‘Calendar’ button, then click one of the following: <ul style="list-style-type: none"> - Click the ‘+Add Event’ button at the top of the Calendar Display screen to add an event - Click the ‘Edit’ button in front of the event in the Events section of the Calendar Display to edit any calendar event
	COMPANY STATUS	Allows PSC Data Center Staff to change a company’s account status	Filing/Submission → Company Status	<p>Company & User Management → Company Search</p> <ul style="list-style-type: none"> • Open the select company record • Click the ‘reopen’ or the ‘close’ toggle button • Input reason for change • Click the ‘confirm’ button
	GCO CASE MANAGEMENT	Allows PSC Litigation Staff to add case notes	Filing/Submission → GCO Case Management → Update Case Management Data	<p>Case e-Filings & Search → Existing Case e-Filing & Search</p> <ul style="list-style-type: none"> • Open/view the case docket sheet for select case • Click the ‘Internal Notes’ button at the top of the Docket Sheet

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FILING/SUBMISSION	GCO CASE MANAGEMENT	Allows PSC Litigation Staff to add and edit Litigation case calendar events	Case e-Filings & Search → Existing External Case e-Filing & Search <ul style="list-style-type: none"> • Open/view the case docket sheet for select case • Click the 'Calendar' button • Click one of the following: <ul style="list-style-type: none"> - Click the '+Add Event' button at the top of the Calendar Display screen to add an event - Click the 'Edit' button next to the event in the Events section of the Calendar Display to edit any calendar event 	
		Allows PSC Staff Counsel's Office to view Case Assignments and Case Status Report	Filing/Submission → GCO Case Management Status Report	Reports & Misc. Resources → Report Listing → SCO Assigned Case Status Report
		Allows PSC Staff Counsel's Office to view Case Assignments and Case Status Report	Filing/Submission → GCO Open Case Assignment Report	Reports & Misc. Resources → Report Listing → SCO Assigned Case Status Report
AGENDA	VIEW AGENDA & MINUTES	Allows users to search for a Commission Agenda meeting	Agenda → View Agenda	
		Allows users to search and view Agenda Minutes	Agenda → View Agenda Minutes	
	DRAFT MINUTES	Allows PSC Adjudication Staff to draft Agenda minutes	Agenda → Draft Minutes	Agenda → Agenda Search <ul style="list-style-type: none"> • Open the Agenda Minutes • Click the 'Edit Minutes' button at the top of the Agenda minute display screen

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AGENDA	REQUESTED ITEMS TO BE PLACED ON AGENDA	Allows PSC Staff to request an item to be placed on the Agenda	Agenda → Requested Items to be placed on Agenda	Agenda → Agenda Search <ul style="list-style-type: none"> Select the Agenda date Click the '+Add Item' button at the top of the Agenda screen
	GOOD CAUSE ITEM FOR AGENDA	Allows PSC Staff to request an item to be placed on the Agenda for Good Cause	Agenda → Good Cause Item for Agenda	Agenda → Agenda Search <ul style="list-style-type: none"> Select the Agenda date Click the '+Add Item' button at the top of the Agenda screen Provide 'Statement for Good Cause' in respective field
OUTAGE/INCIDENT	EDIT AGENDA	Allows PSC Commissioners' Administrative Staff to edit an item that is placed on an Agenda	Agenda → Edit Agenda	Agenda → Agenda Search Select the Agenda date Click the '+Edit Agenda' button at the top of the Agenda screen
	OUTAGE/ INCIDENT REPORT	Allows select users to submit a new outage or incident report	Outage/Incident → Outage/Incident Report	Utility Compliance e-Filings & Search → New Utility Event e-Filing
		Allows select users to search and submit supplemental information pertaining to an existing outage or incident	Outage/Incident → Outage/Incident Report	Utility Compliance e-Filings & Search → Existing Utility Event e-Filing & Search
	REPLY TO PSC	Allows select users to view a list of outages and incidents that require their response	Outage/Incident → Reply to PSC	Dashboard → Request List
STATUS CHECK	Allows select users to find outages and incidents	Outage/Incident → Status Check	Utility Compliance e-Filings & Search → Existing Utility Event e-Filing & Search	

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VIEW TARIFF	VIEW TARIFF	Allows users to search and view tariffs for regulated utilities	View Tariff	Utility Compliance e-Filings & Search → Tariff Search
PUBLIC COMMENTS	PUBLIC COMMENTS	Allows users to submit a new consumer comment/public comment	Public Comments	Consumer Resources → New Consumer Comments e-Filing
RESOURCES	CASE INFORMATION	Allows users to search for recent cases filed with the Commission	Resources → Case Information → Recent Commission Case Filing	Case e-Filings & Search → Existing Case e-Filing & Search
		Allows users to search for existing case filings	Resources → Case Information → Case Filing Submission	Case e-Filings & Search → Existing Case e-Filing & Search
		Allows users to search for Orders or Notices issued by the Commission	Resources → Case Information → Order/Notice Issued	Case e-Filings & Search → Existing Case e-Filing & Search
		Allows PSC Staff to search External case files	Resources → Case Information → Appellate Filing	Case e-Filings & Search → Existing External Case e-Filing & Search
		Allowed users to search FERC/FCC information	Resources → Case Information → FERC/FCC Tracking	Functionality not migrated to EFIS 2.0
	TARIFF SUBMISSION SEARCH	Allows users to search for tariff filings and submissions	Resources → Tariff Submission Search	Utility Compliance e-Filings & Search → Tariff Search

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RESOURCES	TARIFF COMMISSIONER REVIEW	Allowed PSC to track the Commissioner’s review of delegation tariff filings	Resources → Tariff Commissioner Review	Functionality not migrated to EFIS 2.0
	INTERCONNECTION AGREEMENT MODIFICATION	Allows users to search for informal interconnection agreements	Resources → Interconnection Agreement Modification	Utility Compliance e-Filings & Search → Informal Interconnection Agreement Search
	STAFF ASSIGNMENT	Allows PSC Staff to search PSD staff assignments	Resources → Staff Assignment	Reports & Misc. Resources → Staff Assignment Search
	CALENDARS	Allows users to search case-related calendar events	Resources → Calendars → Case Events	Case e-Filings & Search → Calendar Search
		Allows users to search case-related calendar events	Resources → Calendars → Case Specific	Case e-Filings & Search → Calendar Search
		Allows users to search for Commission case-related calendar events	Resources → Calendars → Case Specific	Case e-Filings & Search → Existing Case e-Filing & Search <ul style="list-style-type: none"> • Open/view the case docket sheet for select case • Click the ‘Calendar’ button at the top of the Docket screen

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RESOURCES	CALENDARS	Allows users to search for Commission case-related hearings	Resources → Calendars → Hearings	Case e-Filings & Search → Calendar Search
		Allows users to search for External Litigation calendar events	Resources → Calendars → Appellate	Case e-Filings & Search → Calendar Search
		Allowed users to search for FERC calendar events	Resources → Calendars → FERC	Functionality not migrated to EFIS 2.0
		Allowed users to search for FCC calendar events	Resources → Calendars → FCC	Functionality not migrated to EFIS 2.0
	COMPANY CONTACT ADDRESS QUERY	Allows select users to search for company contacts	Resources → Company Contact Address Query	Company & User Management → Company Search
	MISSOURI UTILITIES	Allows users to search for utilities companies regulated by the Commission	Resources → Missouri Utilities	Company & User Management → Company Search
	ANNUAL REPORT	Allows users to search for Utility Company Annual Reports	Resources → Annual Report	Utility Compliance e-Filings & Search → Existing Non-Case e-Filing & Search Submission Type = 'Annual Report (MO PSC)
	CONSUMER QUALITY	Allows select users to search and view complaints and inquiries	Resources → Consumer Quality → Complaint/Inquiry	Consumer Resources → Complaint/Inquiry Search

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RESOURCES	CONSUMER QUALITY	Allows select users to search and view outage and incidents	Resources → Consumer Quality → Outage/Incidents	Utility Compliance e-Filings & Search → Existing Utility Event e-Filing & Search
		Allows PSC staff to run monthly outage reports	Resources → Consumer Quality → Reports → Monthly Outage	Utility Compliance e-Filings & Search → Existing Utility Event e-Filing & Search
		Allows PSC staff to run a report of resolved complaints	Resources → Consumer Quality → Reports → Complaint Closure Statistics	Reports & Misc. Resources → Report Listing → Consumer → Complaint Closure Statistics Report
		Allows PSC staff to run a report containing complaint and inquiry statistics	Resources → Consumer Quality → Reports → Constituent Services Office Report	Reports & Misc. Resources → Report Listing → Consumer → Consumer Submission Statistics Report
		Allows PSC staff to generate a list of informal complaint tasks with an 'open' status	Resources → Consumer Quality → Reports → Open Complaints with Tasklist History	Reports & Misc. Resources → Task Search
RESOURCES	CASE MANAGEMENT REPORTS	Allows PSC staff to search for electronic workflow tasks	Resources → Case Management Reports → Management Report	Reports & Misc. Resources → Task Search
		Allows PSC staff to run a report on staff assignments	Resources → Case Management Reports → Monthly Case Assignment Status Report	Reports & Misc. Resources → Staff Assignment Search
		Allows PSC Staff to search for tasks and electronic workflow data	Resources → Case Management Reports → Task History	Reports & Misc. Resources → Task Search

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RESOURCES	NON-CASE RELATED QUERY	Allows users to search non-case related filings	Resources → Non-Case Related Query	Utility Compliance e-Filings & Search → Existing Non-Case e-Filing & Search
	OPEN CASES FOR DPA	Allows PSC staff to run a report on the number of open cases	Resources → Open Cases for DPA	Reports & Misc. Resources → Report Listing → Case & Data Request → Open Cases for DPA
	VIDEO FRANCHISE AUTHORIZATION	Allows users to search for video franchise	Resources → Video Franchise Authorization	Reports & Misc. Resources → Video Franchise Search
	PUBLIC COMMENTS SEARCH	Allows users to search for consumer/public comments	Resources → Public Comments Search	Consumer Resources → Consumer Comments Search
	QUICK HIT SEARCH	Allows PSC Staff to search for quick hits	Resources → Quick Hit Search	Reports & Misc. Resources → Quick Hit Search
	WAIVERS	Allowed users to search for telecommunications waivers granted	Resources → Waivers	Functionality not migrated to EFIS 2.0