

To link a company representative to the company:

NOTE: Users must have a 'Professional Account' and linked to the company as their Official Representative.

- 1) Navigate to EFIS.
- 2) Click the Log In link located in the *Header Links* in the upper, right-hand corner.

MISSOURI PUBLIC SERVICE COMMISSION ELECTRONIC FILING AND INFORMATION SYSTEM

- 3) In the **Email Address** field, input the user's email address registered with their user account.
- 4) In the **Password** field, input the user's password.
- 5) Click the **Log In** button.

Login		e Help
Email Address		
Password		Ø
	Log in	
	Forgot your password? Register as a new user?	-

OPTION 1

1) Select the 'Company & User Management' tab.

Company & User Management +	Agenda 🝷	Case e-Filings & Search 👻	Utility Compliance e-Filings & Search 👻	Consumer Resources *	Reports & Misc. Resources +

2) Select the 'Company Search' link.

Company & User Management +
Company Search
Create Company Profile
Link Representative to Company

- 3) Input the applicable search criteria.
- 4) Select the Search button; or click the Clear button to clear all fields and start over.





Company Search				
Search Criteria 🔻			Heip	
Utility Type	Company Type	Company	EFIS Company Status	
(Select)	✓ (Select)	~	Both 🗸	
		Include Related Companies:		
Email Address	Address	City	State	
	1234 Main St		(Select) V	
Zip	Country	Phone Number	Certification/Registration Status	
	(Select)	~	(Select) 🗸	
		Search		

6) A list of companies matching the search criteria will be displayed below the Search button.

7) Click on the company name in the **Company** column to view the company's information.

			Search complete. The results an	re displayed below.				
			Search	C	Clear			
Returning 10 V	153							
Company_^	<u>Utility Type</u>	Email	Address	Phone Number	EFIS Company Status	Certification/Registration	Parent Company	Doing Business As
Algonquin Power Company	Electric Company Type: Independent Power Producer		2845 Briston Circle Oakville, Ontario L6H 7H7 Canada (Primary)	Fax: (905) 465- 4514 Work: (905) 465-4531	Open	Not Certificated		
Ameren Illinois Company	Electric Company Type: Investor		300 Liberty Peoria, IL 61602 (Primary)	Toll Free: (800) 755-5000	Open	Not Certificated		

8) In the *Representatives* section, click the **Add Company Representative** button.

Representatives -				Add Company Representative
Representative Type	<u>Name</u>	Address	Email Address	Phone

- 9) The Name field will auto populate to the user's name.
- 10) The **Company** field will auto populate to the company in which the user is requesting to be linked to.
- 11) In the **Representative Type** field, select the type of representative from the drop-down list.
- 12) In the Address field, select the address from the drop-down list.
 - a) If the address is listed, skip to the next numerical step.
 - b) If the address isn't listed, click the **Add New** button below the field.

Link Representative to Company			
Items with an orange left border (are required.		
Name User, Professional			
Company	Algonquin Power Company (Electric) (Independent Power Producer)		
Representative Type	(Select)	~	



- i) In the **Address Line 1** field, input the street and/or mailing address of the company.
- ii) In the Address Line 2 field, input an apartment, studio, or floor number, if applicable.
- iii) In the **City** field, input the name of the city.
- iv) In the State field, select the name of the state from the drop-down list.

NOTE: This field defaults to 'United States of America'.

- v) In the **Zip** field, input the zip code.
- vi) In the **County** field, select the name of the county from the drop-down list.
- vii) In the **Country** field, select the name of the country from the drop-down list.

NOTE: This field defaults to 'United States of America'.

viii) Click the **Submit** button after all fields have been completed; or click the **Clear** button to clear all fields and start over.

Add Address		×
Address Line 1	1234 Main St	
Address Line 2	Apartment, studio, or floor	
City	City	
State	Missouri 🗸	
Zip	Zip	
County	(Select)	
Country	United States of America 🗸	
	Submit Clear	

13) In the Email Address field, select the email address from the drop-down list.

- a) If the email address is listed, skip to numerical step.
- b) If the email address is not listed, click the Add New button to add a new address.



Email Address	(Select)	~
	+ Add New	

- i) In the Email Address field, input the email address.
- ii) Click the **Submit** button after all fields have been completed; or click the **Clear** button to clear all fields and start over.

Add Email Address		х
Email Address	email@provider.com	
	Submit Clear	

14) In the **Phone** field, select the applicable phone number from the drop-down list.

- a) If the phone number is listed, skip to numerical step.
- b) If the email address is not listed, click the **Add New** button to add a new address.

Phone	(Select)	~
	+ Add New	

- i) In the **Phone Type** field, select the type of phone from the drop-down list.
- ii) For the **Is International** checkbox, check the box if the phone number is an international number.
- iii) In the **Number** field, input the phone number with area code.
- iv) In the Extension field, input an extension if needed.
- v) Click the **Submit** button after all fields have been completed; or click the **Clear** button to clear all fields and start over.



Add Phone		×
Phone Type	(Select)	
Is International		
Number	(000) 000-0000	
Extension	0000	
	Submit Clear	

15) After all fields have been completed, click the **Submit** button after all fields have been completed; or click the **Clear** button to clear all fields and start over.

Submit	Clear

16) A notification will be displayed at the top of the page letting the user know the company representative record has been successfully added.

Company representative record successfully added.					
Company Representative Display		🔒 Print	🖋 Edit	Close	Help

OPTION 2

Г

1) Select the 'Company & User Management' tab.

Company & User Management -	Agenda +	Case e-Filings & Search 👻	Utility Compliance e-Filings & Search 👻	Consumer Resources +	Reports & Misc. Resources +

2) Select the 'Link Representative to Company' link.





- 3) The user's name should auto populate in the Name field.
 - a) If the user is linking themselves as a company representative, skip to the next numerical step.

Link Representative to Con	Link Representative to Company			
Items with an orange left border (
Name	Find User, Professional			
Company	Begin typing for suggestions			
Representative Type	(Select)	~		
	Submit Clear			

- b) If the user is needing to link another user as a company representative, click the **Find** button.
 - i) In the **Name** field, input the user's name.
 - ii) Click the **Search** button to search for the user or click the **Clear** button to clear all fields and start over.
 - iii) Click the **Select** button in front of the user needing to be linked.

Person Search			×
Search Criteria	-		
Name		Address	
Professional	Middle	Address Line	
Attorney		City	
		(Select State)	~
		ete. The results are displayed below.	r
Name	9	Address	Is Attorney
Select Attorn	ney, Professional	123 East Street Jefferson City, MO 65101	No

4) In the **Company** field, select the applicable company from the drop-down list. *Please note the company list will only include companies in which the Official Representative is linked to as the Official Representative.*

Company	(Select)	~	

- 5) In the **Representative Type** field, select the type of representative from the drop-down list.
- 6) In the **Address** field, select the address from the drop-down list.
 - a) If the address is listed, skip to the next numerical step.
 - b) If the address isn't listed, click the **Add New** button below the field.

Representative Type	(Select)	•
Address	(Select)	~
	+ Add New	

- ix) In the Address Line 1 field, input the street and/or mailing address of the company.
- x) In the Address Line 2 field, input an apartment, studio, or floor number, if applicable.
- xi) In the **City** field, input the name of the city.





xii) In the State field, select the name of the state from the drop-down list.

NOTE: This field defaults to 'United States of America'.

- xiii) In the **Zip** field, input the zip code.
- xiv) In the **County** field, select the name of the county from the drop-down list.
- xv) In the Country field, select the name of the country from the drop-down list.

NOTE: This field defaults to 'United States of America'.

xvi) Click the **Submit** button after all fields have been completed; or click the **Clear** button to clear all fields and start over.

Add Address		×
Address Line 1	1234 Main St	
Address Line 2	Apartment, studio, or floor	
City	City	
State	Missouri 🗸	
Zip	Zip	
County	(Select)	
Country	United States of America	
	Submit Clear	

- 7) In the **Email Address** field, select the email address from the drop-down list.
 - a) If the email address is listed, skip to next numerical step.
 - b) If the email address is not listed, click the Add New button to add a new address.

Email Address	(Select)	*
	+ Add New	

i) In the Email Address field, input the email address.





ii) Click the **Submit** button after all fields have been completed; or click the **Clear** button to clear all fields and start over.

Add Email Address		×
Email Address	email@provider.com]
	Submit Clear	

- 8) In the **Phone** field, select the applicable phone number from the drop-down list.
 - a) If the phone number is listed, skip to the next numerical step.
 - b) If the email address is not listed, click the **Add New** button to add a new address.

Phone	(Select)	~
	+ Add New	

- i) In the **Phone Type** field, select the type of phone from the drop-down list.
- ii) For the **Is International** checkbox, check the box if the phone number is an international number.
- iii) In the **Number** field, input the phone number with area code.
- iv) In the Extension field, input an extension if needed.
- v) Click the **Submit** button after all fields have been completed; or click the **Clear** button to clear all fields and start over.

Add Phone		×
Phone Type	(Select)	
Is International		
Number	(000) 000-0000	
Extension	0000	
	Submit Clear	

9) After all fields have been completed, click the **Submit** button after all fields have been completed; or click the **Clear** button to clear all fields and start over.



Submit	Clear

10) A notification will be displayed at the top of the page letting the user know the company representative record has been successfully added.

Company representative record successfully added.						
Company Representative Display		🖨 Print	🖋 Edit	Close	Help	

For additional assistance, please contact the Data Center at (573) 751-7496 or dcsupport@psc.mo.gov.