



Comments are submitted by the public. To protect sensitive information that may be included, not all comment content is visible to the public. Viewing restrictions are in place to safeguard customers' personal information.

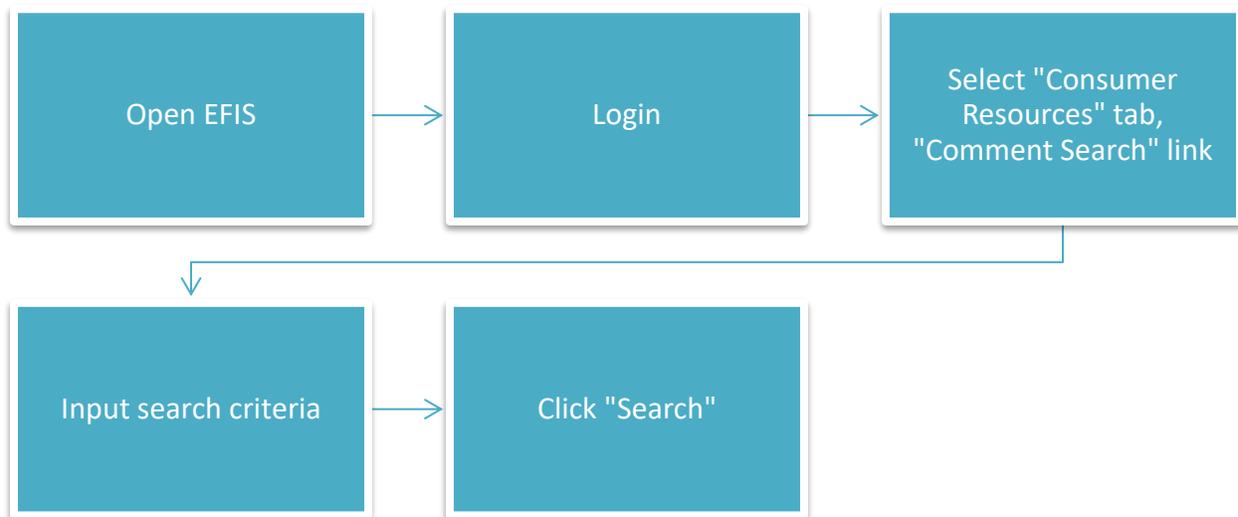
ACCESSIBILITY

There are two different types of access for comments.

- Unlimited Access: can view all comment information including attachments.
 - Missouri Public Service Commissio (MO PSC) Staff
 - Office of the Public Counsel (OPC) Staff
 - Certified service list memebers
 - Registered contacts for the subject company, if a company is referenced
 - Registered user that submitted the comment
- Limited Access: can view only the 'publicly viewable' part of the comment, not the attachments.
 - All other users not listed above
 - General public

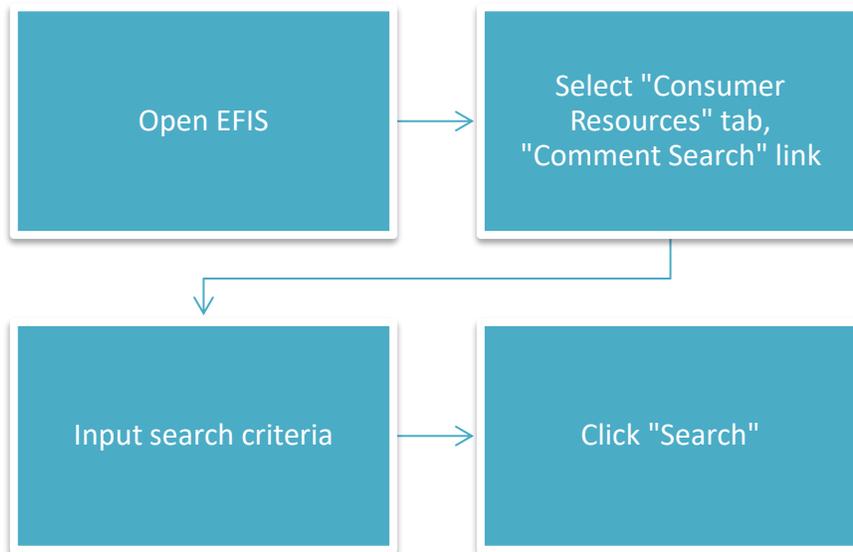
AT-A-GLANCE:

UNLIMITED ACCESS



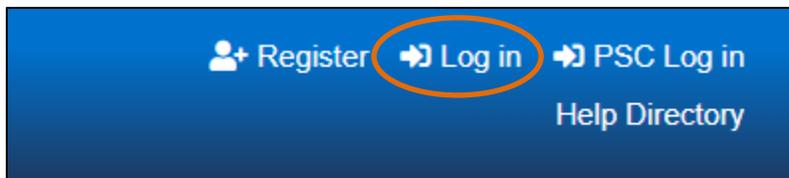


LIMITED ACCESS



IN DETAIL:

- 1) Open EFIS.
- 2) Click the **Log In** link located in the *Header Links* in the upper, right-hand corner.



- 3) In the **Email Address** field, input the user’s email address registered with their user account.
- 4) In the **Password** field, input the user’s password.
- 5) Click the **Log In** button.

Login [Help](#)

Email Address

Password 🔒

[Log in](#)

[Forgot your password?](#)
[Register as a new user?](#)



UNLIMITED ACCESS

- 1) Select the 'Consumer Resources' tab.
- 2) Select the 'Comments Search' link.



- 3) Input the applicable search criteria.
- 4) Select the **Search** button; or click the **Clear** button to clear all fields and start over.

Comments Search

Search Criteria ▾ Help

"Parent" and "Doing Business As" companies will also be included when searching on a company.

Date Filed	Comment No.	Related Submission No.	Utility Type
From <input type="text"/> To <input type="text"/>	<input type="text" value="P20001234"/>	<input type="text" value="XX-2000-0000"/>	(Select) ▾
Company	Name	City	Comment
<input type="text" value="Begin typing for suggestions"/>	First <input type="text"/>	<input type="text"/>	<input type="text"/>
Include companies closed in EFIS: <input type="checkbox"/>	Last <input type="text"/>		
Search on single company: <input type="checkbox"/>			

- 5) A list of comments matching the search criteria will be displayed below the Search button.
 - a) Select the tracking number under the **Comment No.** column to view the full comment.

Search complete. The results are displayed below.

Returning 1 / 1

Comment No.	Date Filed ▾	Company	Utility Type	Related Submission No.	Name	City, State
P202502846	5/13/2025	Electric Company Missouri (Electric) (Independent Power Producer)	Electric		User, Another	Lowe, MO

See attached.



LIMITED ACCESS

- 1) Select the 'Consumer Resources' tab.
- 2) Select the 'Comments Search' link.



- 3) Input the applicable search criteria.
- 4) Select the **Search** button; or click the **Clear** button to clear all fields and start over.

Comments Search

Search Criteria ▾ Help

"Parent" and "Doing Business As" companies will also be included when searching on a company.

Date Filed From <input type="text"/> To <input type="text"/>	Comment No. <input type="text" value="P20001234"/>	Related Submission No. <input type="text" value="XX-2000-0000"/>	Utility Type (Select) ▾
Company <input type="text" value="Begin typing for suggestions"/> <input type="checkbox"/> Include companies closed in EFIS: <input type="checkbox"/> Search on single company:	Name First <input type="text"/> Last <input type="text"/>	City <input type="text"/>	Comment <input type="text"/>

- 5) A list of comments matching the search criteria will be displayed below the Search button.

Search complete. The results are displayed below.

Returning 1 / 1

Comment No.	Date Filed ▾	Company	Utility Type	Related Submission No.	Name	City_State
P202502846	5/13/2025	Electric Company Missouri (Electric) (Independent Power Producer)	Electric		User, Another	Lowe, MO

See attached.

For additional assistance, please contact the Data Center at (573) 751-7496 or dcsupport@psc.mo.gov.