



Submit Comments in Commission Case(s)

The Missouri Public Service Commission (PSC) appreciate comments regarding utility providers regulated by the PSC.

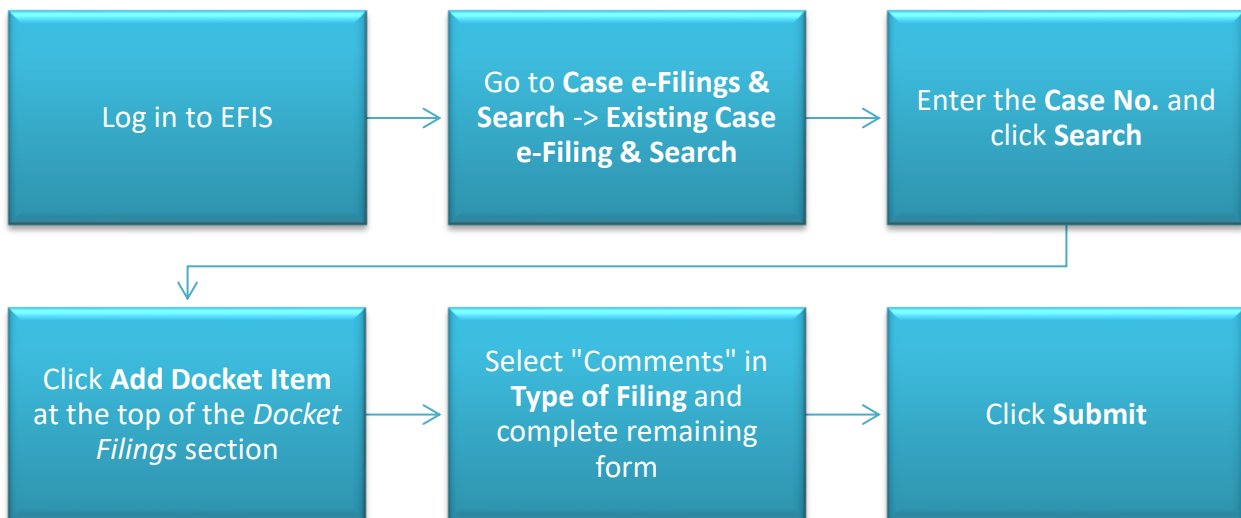
Important: The PSC **does not regulate** the following:

- Cellphones
- Internet providers
- Paging services
- Cable television rates or services
- Trash pick-up services
- Financial institutions
- Retail telecommunications services
- Rates of municipally owned utilities
- Rural cooperatives
- Public water and sewer districts

Types of Comments

- **Rulemaking or Working Group Comments**
 - Must be submitted through the official case filing process (see instruction below)
 - Must be a registered user in EFIS (see [Register a User](#)) linked to a company (see [Request to be Linked as Company Representative](#))
 - Consumer must first register their name as a company (see [Create Company Profile](#)) and link themselves to that company.
- **All Other Case Type Comments**
 - Follow the steps in [Filing New Comments](#).

AT-A-GLANCE:

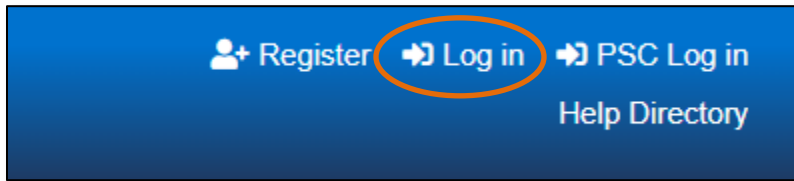


IN DETAIL:

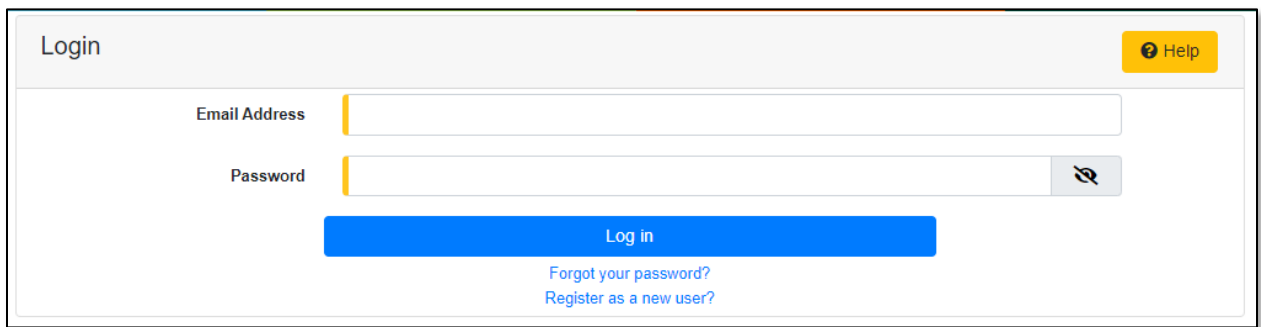


Step 1: Log in to EFIS

1. Click **Log in** (upper right corner)



2. Enter your registered **Email Address**.
3. Enter your **Password**.
4. Click **Log In**.



Step 2: Find the Case

5. Click the **Case e-Filings & Search** tab.
6. Select **Existing Case e-Filing & Search**.



7. Enter the applicable case number in **Case No.**
8. Click **Search** (or **Clear** to start over).



e-Filing Comment in Existing Case

Existing Case e-Filing & Search

Search Criteria ▾ Help

"Parent" and "Doing Business As" companies will also be included when searching on a company.

Date Filed: From [] To [] Case No.: [XX-2000-1234] Related Submission No.: [XX-2000-0000] Status: (Select) ▾
Include only open or reopened cases:

Utility Type: (Select) ▾ Company: [Begin typing for suggestions] Type of Case: (Select) ▾ Type of Filing: (Select) ▾
Include companies closed in EFIS:
Search on single company:
Search Subject Companies only:

Title of Filing: []

Individual Filing Search

Search Clear

Step 3: Add the Filing

9. Click **Add Docket Item** on the *Docket Sheet* page, in the *Docket Filings* section.

Docket Filings ▾ + Add Docket Item

Step 4: Complete Filing Details

10. In **Type of Filing**, select **Comments** (Additional fields will appear).

Date Filed 2/2/2026

Type of Filing Comments ▾

11. **Filed on Behalf of:**
 - a. If the user represents one company, this field will auto-populate.
 - b. If the user represents multiple companies, select the correct company from the drop-down.
12. Enter **Related Submission No.** (if applicable).
13. Enter **Title of Filing**.
14. Check **This filing is to meet a scheduled deadline for today** box if the filing meets a scheduled deadline.
15. If in **Response to Previous Filing**, click **Select Related Filing(s)** and choose the relevant documents.



e-Filing Comment in Existing Case

Filed on Behalf of (Select)

Related Submission No. *Begin typing for suggestions*

Title of Filing
750 character(s) left.

This filing is to meet a scheduled deadline for today

Response to Previous Filings No previous filings have been selected.
[Select Related Filing\(s\)](#)

NOTE: Only companies the user is assigned as a representative for will appear in the list. If a company is not listed, the user will need to [“Request to be a Company Representative”](#) for that company.

16. In the *Response to Previous Filings* input screen, choose the relevant filing.

17. Click **Close** (or click **Clear** to start over).

Response to Previous Filings

Display Items: 1 - 2 [Reset](#)

Returning 2 / 2

Selected	Item No. ▼	Date Filed	Title of Filing	Filed on Behalf of
<input type="checkbox"/>	2	8/20/2025 3:15 PM	Entry of Appearance	Electric Company Missouri, Inc. (Electric) (Independent Power Producer)
<input type="checkbox"/>	1	8/20/2025 12:05 PM	Application for Certificate of Service	Electric Company Missouri, Inc. (Electric) (Independent Power Producer)

[Close](#) [Clear](#)

Step 5: Attach Documents

18. Click **Select File(s) to Upload**.



e-Filing Comment in Existing Case

Attachments

DISCLAIMER AND REQUIREMENTS: It is the sole responsibility of the person or entity submitting electronic files to take appropriate measures to ensure that all "confidential" information is to the best of their knowledge, information and belief, non-viewable, non-searchable and non-reversible. Informal consumer complaints and accompanying attachments are automatically designated confidential. For case documents, when submitting "confidential" information, a **cover sheet or pleading** describing why that information qualifies for "confidential treatment" is required.

At least one is required.

Note:

- Files must be uploaded individually or in batches. Each individual document upload or batch upload may not exceed 45 MB (45,000 KB).
- Password protected documents are not acceptable.
- Some file types are prohibited (examples: zip, exec, etc.).
- Folders cannot be uploaded.

Select File(s) to Upload

a. In the *Open Browser* window, choose the document(s).

NOTE: To select multiple documents (up to 45 MB total), hold Shift or Ctrl while clicking.

Name	Date modified	Type
Test Document 1.pdf	8/16/2011 2:43 PM	Adobe Ac
Test Document 2.pdf	6/27/2012 4:51 PM	Adobe Ac
Test Document 3.pdf	8/16/2011 2:37 PM	Adobe Ac
Test Document 4.pdf	8/16/2011 2:37 PM	Adobe Ac
Test Document 5.pdf	8/16/2011 2:38 PM	Adobe Ac

- b. Set the **Security** level for each document.
- c. If highly confidential, check the **Check here to designate a document...** box.
- d. To remove a document, click the trash can icon.



e-Filing Comment in Existing Case

Check here to designate a document as 'Highly Confidential'. Documents may only be designated as 'Highly Confidential' if a Motion for Protective Order has been filed.

	Name	Size	Security
	Test Document 1.pdf	183.07 KB	(Select)
	Test Document 2.pdf	91.28 KB	(Select)
	Test Document 3.pdf	214.17 KB	(Select)

Total: 3 file(s), 488.51 KB

Select File(s) to Upload

Step 6: Add to Another Case (Optional)

19. Check **Save & Add to Additional Case** if needed.

Add ✕

Input the additional case number below to proceed with filing into another case.

Additional Case No.

Submit Cancel

20. Enter the case number in **Add Docket Item to Additional Case**.

Save & Add to Additional Case:

Add Docket Item to Additional Case

Submit Clear

Step 7: Submit

21. Review all fields.
22. Click **Submit** (or **Clear** to start over).
23. Confirmation page will display.
 - a. If adding to another case, verify all details (especially related filings).



Step 8: Update Security (Optional)

24. The submitter can increase the document’s security level within **14 calendar days** by clicking **Update Security** in the *Attachments* section.

Important: Submitters can only raise a document’s security level, not lower it. To downgrade a document (for example, from Confidential to Public), they must contact the Data Center.

Filing Display Confirmation

The filing was successfully submitted.

Docket Sheet ← Full Docket Print Help
EW-2026-0091 - Item 2

Item No. 2
Date Filed 2/2/2026 2:59 PM
Filed on Behalf of [Consumer Group \(Other\) \(Community Action Group\)](#)
Type of Filing Comments
Title of Filing Comments
This filing is to meet a scheduled deadline for today No
Response to Previous Filings

Attachments ▾ Update Security

Name	Size	Security
Test Document 1.pdf	183.07 KB	Public

Total: 1 file(s), 183.07 KB

Add Case Filing Confirmation

The filing was successfully submitted. Review filing details for the additional case and click 'Submit' to file.

Add Case Filing ← Back to View Help
GA-2026-0012

Items with an orange left border () are required.

Status Open (8/20/2025)
Subject Companies [Gas Company Missouri, Inc. \(Gas\) \(Energy Seller\)](#)
Style of Case In the Matter of Gas Company Missouri, Inc. for a Certificate of Service in Missouri
Related Submission No.

Date Filed 8/20/2025
Type of Filing Entry of Appearance



Need Help?

Contact the **Data Center**:

- Phone: **(573) 751-7496**
- Email: dcsupport@psc.mo.gov