



To access EFIS:

- 1) Navigate to the Commission's website at [www.psc.mo.gov](http://www.psc.mo.gov).
- 2) Click the **EFIS (E-FILING SYSTEM)** icon.

MISSOURI PUBLIC SERVICE COMMISSION

Michael L. Parson, Governor  
Scott T. Rupp, Chairman  
Maida J. Coleman, Commissioner  
Jason R. Holzman, Commissioner  
Glen Kollmeyer, Commissioner  
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Agency Information

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- The Commissioners
- Orders/Notices
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- PSC Rules/Statutes
- Forms
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- Resource Information

How Do I...

- Access EFIS
- Submit Comments
- Request Records
- Apply For A Job
- Find A Local Utility
- Submit A Complaint
- Get Email Updates
- Find A Public Hearing
- Access PSC e-News

News | PSC Approves Spire Missouri Request-pr-24-23

Agency Notice | Missouri Utility Providers Contact Information

ATTENTION: PSC Staff Frequently Asked Questions -- Every Missouri Time of Use Rates

ATTENTION: Missouri DSS offers assistance for heating and cooling bills. [Learn more](#)

[http://www](#)  
EFIS (E-FILING SYSTEM)

LEARN ABOUT RATE CASES

CONSUMER SERVICES

PSC CALENDARS

- 3) The *EFIS* information page will open.
- 4) Click the **Access EFIS** button located under the *EFIS-Main Menu* heading.



**EFIS** is the Missouri Public Service Commission's e-filing and document management system for Commission cases, complaints, inquiries, public comments, Commission agendas, tariffs, compliance filings, and more.

- Browser Requirements -- Any modern web browser; EFIS is functional on mobile browsers, but is not optimized for that platform.
- Attachment Size -- Attachments must be less than 20 MB per attachment.
- Attachment Format -- PDF documents are preferred and recommended. Zip files are not permitted.

### EFIS - Main Menu

- Login is not required to view most submissions.
- Login is required to make submissions.

**Access EFIS**

### EFIS Shortcuts

- EFIS Help -- [EFIS Help](#)
- Docket Sheet Search -- [Docket Sheet](#)  
Search and view docket sheets and filings for Commission cases.  
To search, input all or part of the case number and press the 'enter' key.
- Commission Case Search -- [Case Filing Submission Search](#)  
Conduct custom searches for cases and case filings using various criteria such as dates, case number, company name, utility type, etc.
- View Tariffs -- [View Tariff](#)  
View utility company tariffs, which contain the rate schedules and rules and regulations of the companies.
- Submit Public Comments -- [Public Comment](#)  
Submit a comment regarding Commission cases or other matters regulated by the Commission.

### EFIS Assistance & Support

For **general questions and support**, contact the Data Center  
Phone: 573-751-7496  
E-mail: [dcsupport@psc.mo.gov](mailto:dcsupport@psc.mo.gov)

For **technical issues**, contact the ISD Helpdesk  
Phone: 866-365-0924 (toll-free) or 573-526-3648  
E-mail: [helpdesk@psc.mo.gov](mailto:helpdesk@psc.mo.gov)

*For additional assistance, please contact the Data Center at (573) 751-7496 or [dcsupport@psc.mo.gov](mailto:dcsupport@psc.mo.gov).*