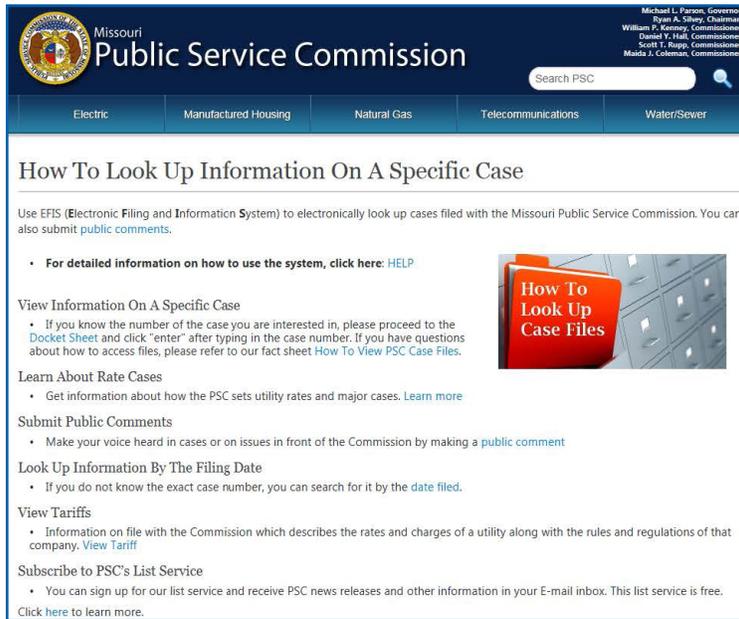


How to View PSC Case Files

The Electronic Filing and Information System (EFIS) is the Missouri Public Service Commission's repository for all filings, complaints, inquiries, agendas, and comments.

Steps to Access PSC Case Files

1. Go to: www.psc.mo.gov
2. Click on the heading "How Do I... Access EFIS"
3. Under the heading "How To Look Up Information On A Specific Case" proceed to "View Information on a Specific Case" and select "[Docket Sheet](#)".



The screenshot shows the Missouri Public Service Commission website. At the top, there is a navigation bar with the PSC logo and the names of the Governor and Commissioners. Below this is a search bar labeled 'Search PSC'. The main content area is titled 'How To Look Up Information On A Specific Case'. It includes a brief introduction to the EFIS system, a 'HELP' link for detailed information, and several sections: 'View Information On A Specific Case' (with instructions on using the Docket Sheet), 'Learn About Rate Cases', 'Submit Public Comments', 'Look Up Information By The Filing Date', 'View Tariffs', and 'Subscribe to PSC's List Service'. A red button labeled 'How To Look Up Case Files' is visible on the right side of the page.

Docket Sheet

When you click on "[Docket Sheet](#)", enter the case number that you are interested in following then hit your "Enter" key.

About EFIS

Every case has a docket number assigned to it. The first letter identifies the type of utility (i.e., E for electric, G for gas, W for water, S for sewer); the second letter identifies the type of case (i.e., A for application, M for merger, R for Rate, C for complaint); the first set of numbers refers to the fiscal year in which the case was filed; and the second set of numbers indicates the sequential case number of each filing. To view a specific filing you are interested in, click on the item number (i.e., No. 24) which is on the left side of the date filed column.

For More Information

The Missouri Public Service Commission (PSC) regulates investor-owned water, sewer, natural gas, electric and steam utilities. The PSC also has limited jurisdiction over telecommunications providers in Missouri. The PSC works to ensure Missouri citizens receive safe, reliable and reasonably priced utility services. If you have an inquiry, billing question or service-related issue that your utility provider cannot answer, please call the PSC at **1-800-392-4211** or visit our website at **psc.mo.gov**.



Missouri Public Service Commission

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