



How To View PSC Case Files

A Publication Of The Missouri Public Service Commission

The Electronic Filing and Information System (EFIS) is the Missouri Public Service Commission's repository for all filings, complaints, inquiries, agendas, and comments.

Here Are The Steps To Access PSC Case Files:

- 1. Go to:**
www.psc.mo.gov
- 2. Under the heading How Do I... Access EFIS Without Login**
- 3. How To Look Up Information On A Specific Case**
Please proceed to the Docket Sheet.



4. Docket Sheet

When you click on Docket Sheet, the following screen will appear at which point you want to enter the case number that you are interested in following; then hit your "Enter" key.



About EFIS

Every case has a docket number assigned to it. The first letter identifies the type of utility (i.e. E for electric, G for gas, W for water, S for sewer); the second letter identifies the type of case (i.e. A for application, M for merger, R for Rate, C for complaint); the first set of numbers refers to the fiscal year in which the case was filed; and the second set of numbers indicates the sequential case number of each filing. The docket entries are shown in reverse chronological order, meaning the newest items are listed first. To view a specific filing you are interested in, click on the item number (i.e. No. 24) which is on the left side of the date filed column.

For more information

Created in 1913, the Missouri Public Service Commission (PSC) regulates investor-owned telecommunications, water and sewer, natural gas, electric and steam utilities. The PSC works to ensure that Missouri citizens receive safe, reliable and reasonably priced utility services. If you have an inquiry, billing question or service-related problem that your utility provider cannot answer, please call the PSC at **1-800-392-4211** or visit our website at www.psc.mo.gov