What to do if you smell natural gas

Natural gas itself does not have an odor — an odorant has been added so gas can be detected if a leak occurs. The odor is similar to the smell of "rotten eggs".

If you smell natural gas ...

- Evacuate the building immediately.
- Do not operate electrical switches.
- Do not smoke, use lighters, matches or any other open flame.
- Do not start your vehicle if it is in an attached garage.
- Go to a neighbor's home and call your local natural gas utility to report the odor and its approximate location.
- Do not make a call from inside your house. Calling from a phone inside your home could create a spark that could cause an explosion.

Tip

If your service is disrupted for any reason, please make sure that a trained professional relights your pilot flames.