

# Hot Weather Law

Missouri's Hot Weather Law is in effect from **June 1 to September 30**. The law was created to protect all residential customers from having their electric or natural gas service disconnected due to non-payment when electricity or natural gas is used as the source of cooling or to operate the only cooling equipment at the residence.

The utility company is prohibited from disconnecting service if the National Weather Service local forecast between 6:00 a.m. and 9:00 p.m. for the following 24 hours predicts that the temperature will rise above 95 degrees or the heat index is predicted to rise above 105 degrees.

To learn more about the Hot Weather Law, please contact your local utility company or the PSC's Consumer Services Department at 1-800-392-4211.



## For More Information

The Missouri Public Service Commission (PSC) regulates investor-owned water, sewer, natural gas, electric and steam utilities. The PSC also has limited jurisdiction over telecommunications providers in Missouri. The PSC works to ensure Missouri citizens receive safe, reliable and reasonably priced utility services. If you have an inquiry, billing question or service-related issue that your utility provider cannot answer, please call the PSC at **1-800-392-4211** or visit our website at **psc.mo.gov**.



## Missouri Public Service Commission

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