

8. The relief requested is appropriate because Respondent has violated a statute, tariff, or Commission regulation or order, as follows:

(Explain why the Commission should grant the requested relief, including the specific facts and circumstances that demonstrate a violation of applicable statutes, tariffs, or Commission regulations or orders.)

Table 2: Explain Why Relief Should Be Granted:

9. The Complainant has taken the following steps to present this matter to the Respondent:

(Provide a detailed description of the actions you have taken to resolve this matter, including any communications with the utility or other parties, the steps undertaken, and the outcomes of those efforts.)

Table 3: Description of the Actions Taken

