Dear Local Officials:

We realize you are evaluating and enacting measures to protect your community during these uncertain times. Some cities and counties have enacted shelter-in-place orders, while others may be looking to enact such orders shortly. We all need to work together to fight the spread of COVID-19, so we urge you to recognize the employees for the various utilities as essential workers. These workers are indispensable to ensuring Missouri’s citizens receive safe and reliable access to water, heat, power, and information.

Workers in the telecommunications, electricity, natural gas, water, and sewer sectors are performing crucial and necessary work on critical infrastructure. It is important that they continue working so Missourians can receive essential utility services during this pandemic.

Even though utility crews are trying to minimize their contact with the general public, sometimes they must perform work in the field. It is for this reason the Commission urges you, whether you have already issued a shelter-in-place order or may in the future, to designate utility workers as essential.

Sincerely,
Commissioners of the Missouri Public Service Commission