

Be Prepared in Case of an Emergency

The Missouri Public Service Commission suggests everyone be prepared in case of a power outage or an emergency situation that may interrupt utility services. Proper planning can help, and the PSC offers the following tips:

In Your Home ...

- Stock up on non-perishable food (such as canned meats and vegetables).
- Keep a flashlight, working radio, extra batteries, and candles on hand.
- Keep a supply of drinking water in case the water supply is contaminated.

Keeping in Contact ...

- Keep a list of phone numbers for police, fire and emergency personnel.
- Develop an evacuation plan in case you have to leave your home.
- Call relatives or emergency officials if you need a place to stay.

Other Things to Remember ...

- If someone in your home is dependent on electric-powered, life-sustaining medical equipment, check with your utility provider about back-up power sources.
- Make arrangements for the care of infants, the elderly or disabled.
- Keep your car fueled in case there is a need to evacuate the area.



For More Information

The Missouri Public Service Commission (PSC) regulates investor-owned water, sewer, natural gas, electric and steam utilities. The PSC also has limited jurisdiction over telecommunications providers in Missouri. The PSC works to ensure Missouri citizens receive safe, reliable and reasonably priced utility services. If you have an inquiry, billing question or service-related issue that your utility provider cannot answer, please call the PSC at **1-800-392-4211** or visit our website at **psc.mo.gov**.



Missouri Public Service Commission

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