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For Immediate Release

Ameren Missouri asks customers to conserve energy following request from regional grid operator

ST. LOUIS (Feb. 16, 2021) – Energy companies in the Midwest, including Ameren Missouri, have been notified by the regional electric grid operator, known as the Midcontinent Independent System Operator (MISO), that due to the extreme cold weather and high electrical demand, customers should conserve electrical power until further notice.

Immediate ways to conserve electricity:

- Set your thermostat to 68 degrees or lower.
- Turn your thermostat down at night while sleeping.
- Unplug or turn off nonessential appliances.
- Avoid using large appliances such as ovens and dryers.
- On electric hot water heaters, reduce the temperature setting.

"Conserving energy will not only help others across the region, it will also help customers save money," said **Mark Birk**, senior vice president for customer and power operations for Ameren Missouri. "We appreciate our customers' support and understanding during these extremely cold temperatures."

MISO comprises a pool of electricity generators and users that stretches from Canada to the Gulf of Mexico. As reliability coordinator, MISO is responsible for monitoring the portion of the electric grid it oversees and providing instructions to its members regarding actions needed to maintain reliability in that portion of the grid.

Should customers experience an outage:

- Call 911 and then notify Ameren at 800.552.7583 if damage to power lines or electrical equipment occurs near your home.
- Block cold air from coming in by stuffing towels along windows or underneath doors.
- Prevent pipes from freezing by running faucets on a drip.
- Blow out lit candles before leaving the room or going to bed. On average, 21 home candle fires are reported each day.



NEWS RELEASE

Ameren Missouri has been providing electric and gas service for more than 100 years, and the company's electric rates are among the lowest in the nation. Ameren Missouri's mission is to power the quality of life for its 1.2 million electric and 132,000 natural gas customers in central and eastern Missouri. The company's service area covers 64 counties and more than 500 communities, including the greater St. Louis area. For more information, visit Ameren.com/Missouri or follow us on Twitter at [@AmerenMissouri](https://twitter.com/AmerenMissouri) or [Facebook.com/AmerenMissouri](https://facebook.com/AmerenMissouri).

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