



**MISSOURI PUBLIC SERVICE
COMMISSION
JOB OPPORTUNITY**

UTILITY OPERATIONS TECHNICAL SPECIALIST I/II

The Missouri Public Service Commission is seeking an individual with an electric and/or telecommunications technical background to work as a Utility Operations Technical Specialist I/II in our Energy Unit located in Jefferson City. Duties include monitoring and ensuring compliance with Missouri Public Service Commission quality of service rules, investigating service-related complaints, and resolving service disputes and issues. This position serves as a liaison working with electric utilities to advance emergency assurance plans and disaster response initiatives. This position may involve telecommunications field work.

QUALIFICATIONS: Bachelor's degree from an accredited college or university with specialization in engineering or related technical field or four years of technical electricity experience. Experience in telecommunications a plus. Good verbal and written communication skills and computer literacy required. Proficiency in Microsoft Word, Excel, and Access preferred. Working knowledge of investigating utility customer complaints, of electric distribution and transmission facilities and/or of telecommunications plant and current central office facilities preferred.

Salary range for the Specialist I: \$37,548 - \$40,380; salary range for the Specialist II: \$41,940 - \$43,488. To be considered for this position, submit an application, resume, copy of all college transcripts, and a one to two page technical writing sample by 5:00 pm **June 26, 2015** to: MO Public Service Commission, **Reference Number UO100615**, P.O. Box 360, Jefferson City, MO 65102 or via e-mail to pscjobs@psc.mo.gov. For additional information, visit http://psc.mo.gov/General/Career_Opportunities.

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