Getting Started with EFIS 2.0

Two-Factor Authentication

As a security enhancement, EFIS 2.0 requires users to use two-factor authentication (2FA) when logging in. (2FA is a verification process using two separate, distinct forms of identification.)

> *What triggers the two-factor authentication?*
> 1) *The two-factor authentication email will be triggered for users every time they attempt to log into EFIS in a new internet browser except in cases where the account's email address was recently verified or their password was reset within that browser.*
>
> 2) *After the user two-factor authenticates, a cookie is set in the browser that prevents the user from needing to two-factor authenticate for the next fourteen days.*

1) Click the **Log In** link located in the *Header Links* in the upper, right-hand corner.

2) In the **Email Address** field, input the user's email address registered with their user account.
3) In the **Password** field, input the user's password.
4) Click the **Log In** button.

5) Users are directed to the *Two-Factor Authentication* page.

6) Go to the user's email server and locate the *PSC EFIS Log In* email from efis@psc.mo.gov.
7) Highlight and copy the single-use login code.

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Your single-use login code is:

334362

If you were not the one who made this attempt, please ignore this email.

This email was sent from a notification-only address that cannot accept incoming emails.
*Do **not** reply to this message*

8) Go back to the EFIS *Two-Factor Authentication* page.
9) In the **Confirmation Code** field, input or paste the single-use login code from the email.

10) Users are then directed to their *Dashboard*.

For additional assistance, please contact the Data Center at (573) 751-7496 or dcsupport@psc.mo.gov.