

To search for an existing utility event (electrical contact reporting, incident, or outage):

- 1) Navigate to EFIS.
- 2) Click the Log In link located in the *Header Links* in the upper, right-hand corner.

MISSOURI PUBLIC SERVICE COMMISSION	Log in → PSC Log in
ELECTRONIC FILING AND INFORMATION SYSTEM	Help Directory

- 3) In the Email Address field, input the user's email address registered with their user account.
- 4) In the **Password** field, input the user's password.
- 5) Click the **Log In** button.

Login		🛛 Help
Email Address		
Password		Ø
	Log in	
	Forgot your password? Register as a new user?	

6) Select the 'Utility Compliance e-Filings & Search' tab.

Company & User Management +	enda 🝷	Case e-Filings & Search 🝷	Utility Compliance e-Filings & Search 🔻	Consumer Resources -	Reports & Misc. Resources 🝷

7) Select the 'Existing Utility Event e-Filing & Search' link.





- 8) Input the applicable search criteria.
- 9) Click the Search button; or click the Clear button to clear all fields and start over.

Existing Utility Event e-Filing & Search					
Search Criteria -			😢 Help		
	"Parent" and "Doing Business As" companies w	ill also be included when searching on a company.			
Submission No.	Submission Type	Event Date	Status		
01202200034	(Select) ~	From To	Both		
Utility Type	Company	Issue	Report Type		
(Select)	(Select) ~	(Select) V (Select) V			
Expected Restoration Date	Consumers Affected	Description	Resolution Comments		
From To	From To				
County	City	Zip	Location		
(Select)					
Power Plant Contact Name					
	First				
	Last				
	Search	Clear			

- 10) A list of events matching the search criteria will be displayed below the Search button.
- 11) Select the applicable tracking number under the **Submission No.** column to view the submission.



			arch complete. The results	are displayed below.		
			Search	Clear		
Returning 1/1						
Submission No.	Event Date v	<u>Submission Sub Type</u> <u>Report Type</u>	Issue	Company	Date Resolved	<u>Status</u>
OI202402506	9/3/2023 7:10 AM	Electrical Contact Reporting Courtesy	Other/Courtesy	Electric Company Missouri (Electric) (Investor)		Open

For additional assistance, please contact the Data Center at (573) 751-7496 or dcsupport@psc.mo.gov.