

How to View PSC Case Files

The Electronic Filing & Information System (EFIS) is the Missouri Public Service Commission's e-filing and document management system for Commission cases, complaints, inquiries, public comments, Commission agendas, tariffs, compliance filings, and more.

Steps to Access PSC Case Files

1. Go to: www.psc.mo.gov
2. Click on the heading **"How Do I... Access EFIS"**
3. Under the heading **"How To Look Up Information On A Specific Case"** proceed to **"View Information on a Specific Case"** and select **"Existing Case e-Filing & Search"**.



The screenshot shows the Missouri Public Service Commission website. At the top, there is a navigation bar with the Missouri state seal and the text 'MISSOURI PUBLIC SERVICE COMMISSION'. Below this is a search bar and a list of utility categories: ELECTRIC, MANUFACTURED HOUSING, NATURAL GAS, TELECOMMUNICATIONS, and WATER, SEWER, & STEAM. The main content area is titled 'How To Look Up Information On A Specific Case' and includes several sections: 'Use EFIS (Electronic Filing & Information System) to electronically look up cases filed with the Missouri Public Service Commission.', 'View Information On A Specific Case', 'Learn About Rate Cases', 'Submit Public Comments', 'Look Up Information By The Filing Date', 'View Tariffs', and 'Subscribe to PSC's List Service'. A red button labeled 'How To Look Up Case Files' is visible on the right side of the page.

Docket Sheet

To view a docket sheet for Commission cases, click the "Existing Case e-Filing & Search" and input the Commission's case number in the "Case No." field, then press the "enter" key or click the "Search" button.

About EFIS

Every case has a docket number assigned to it (Case & Utility Designator Reference Guide). The first letter identifies the type of utility (i.e., E for electric, G for gas, W for water, S for sewer); the second letter identifies the type of case (i.e., A for application, M for merger, R for Rate, C for complaint); the first set of numbers refers to the fiscal year in which the case was filed; and the second set of numbers indicates the sequential case number of each filing. To view a specific filing you are interested in, click on the item number (i.e., No. 24) which is on the left side of the date filed column.

For More Information

The Missouri Public Service Commission (PSC) regulates investor-owned water, sewer, natural gas, electric and steam utilities. The PSC also has limited jurisdiction over telecommunications providers in Missouri. The PSC works to ensure Missouri citizens receive safe, reliable and reasonably priced utility services. If you have an inquiry, billing question, or service-related issue that your utility provider cannot answer, please call the PSC at **1-800-392-4211** or visit our website at **psc.mo.gov**.



Missouri Public Service Commission

200 Madison Street • P.O. Box 360 • Jefferson City, Missouri 65102-0360
Website: psc.mo.gov Email: pscinfo@psc.mo.gov Phone: 1-800-392-4211