

# Questions About ‘Budget Billing’

## What is Budget Billing?

Budget billing is an optional payment program that allows you to pay a consistent amount for your electricity or natural gas use. This amount is typically based upon your use the last 12 months.

## What is an Advantage of Budget Billing?

Budget billing may give you more certainty about your electric or natural gas bill.

## How is the Budget Bill Amount Calculated?

Your energy company estimates your payment based on your previous year’s consumption.

## Can my Budget Billing Amount be Adjusted During the Year?

Yes. Your account is reviewed periodically. Your actual use may cause your budget plan payment to go up or down for the next budget billing period.

## How Do I Sign Up for Budget Billing?

Contact your utility provider. In most cases, the only requirement is that you pay your bill on time. Customers may choose to leave “budget billing” at any time.

## Need Help Paying Your Utility Bills?

Contact your local utility provider for more information as budget billing plans and guidelines vary by company. Programs like the Low Income Home Energy Assistance Program (LIHEAP) and the Energy Crisis Intervention Program (ECIP) can assist low-income Missourians with heating bills. ECIP assists low-income customers who have their gas or electric service discontinued for non-payment or have received a disconnect notice.

Contact your local Community Action Agency about LIHEAP and ECIP or your local electric or natural gas company for a list of other organizations that provide energy assistance.

## For More Information

The Missouri Public Service Commission (PSC) regulates investor-owned water, sewer, natural gas, electric and steam utilities. The PSC also has limited jurisdiction over telecommunications providers in Missouri. The PSC works to ensure Missouri citizens receive safe, reliable and reasonably priced utility services. If you have an inquiry, billing question or service-related issue that your utility provider cannot answer, please call the PSC at 1-800-392-4211 or visit our website at [psc.mo.gov](http://psc.mo.gov).



## Missouri Public Service Commission

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