PSC Consumer Connection

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Informed Consumers, Quality Utility Services, and a Dedicated Organization for Missourians in the 21st Century Issue 27 - July 2008

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Meet our newest Commissioner: Kevin Gunn

Commissioner Kevin Gunn was appointed to the Missouri Public Service Commission on March 13, 2008, by Governor Matt Blunt. He was confirmed by the Missouri State Senate on April 10, 2008 and sworn in on April 21, 2008.

Commissioner Gunn currently serves on the Committee on Energy Resources and the Environment and the Committee on International Relations with the National Association of Regulatory Utility Commissioners (NARUC).

Prior to his appointment to the PSC, Commissioner Gunn was an



Kevin Gunn

attorney in private law practice in St. Louis with the law firm of Sonnenschein, Nath and Rosenthal.

In 2000, Commissioner Gunn joined the Gephardt in Congress Committee, working on the congressional campaign of Democratic Leader Richard A. Gephardt. He continued working for the committee until 2003. During his tenure, Commissioner Gunn also worked on congressional redistricting in Missouri and was appointed by Governor Bob Holden to serve on the Missouri Commission on Reapportionment for the representative districts.

From January 2003 until January 2005, Commissioner Gunn was chief of staff to Representative Richard Gephardt overseeing all Congressional operations in Washington D.C. and St. Louis. Upon Representative Gephardt's retirement in January 2005, he formed Gunn Communications LLC. In 2005, Commissioner Gunn left Gunn Communications LLC to begin work for several large St. Louis law firms, practicing primarily in the area of governmental affairs.

Commissioner Gunn received his Bachelor of Arts in political science from American University in 1992 and earned his Juris Doctor from St. Louis University School of Law in 1996. While in law school, he worked for the Missouri Attorney General's office and interned for Federal District Judge George F. Gunn (no relation). After graduating from law school, Gunn joined a large St. Louis law firm specializing in general commercial litigation.

Commissioner Gunn currently serves as the Vice-Chairman for the board of St. Joseph's Hospital in Kirkwood Foundation. He has also served on the Webster Groves City Council, the St. Louis County Fire Standards Commission and the St. Louis Regional Chamber and Growth Association Public Policy Council.

Commissioner Gunn is married to Amy Collignon Gunn, an attorney, and has two sons Connor and Nathan.

Commissioner Jarrett Appointed To 911 Oversight Committee

JEFFERSON CITY — Commissioner Terry Jarrett has been appointed by Gov. Matt Blunt to the Committee on 911 Service Oversight. His term is for four years.

The Committee on 911 Service Oversight assists the governor and general assembly; aids in collecting and disseminating information relating to use of a universal emergency telephone number; reviews existing and proposed legislation; provides recommenda-



Terry Jarrett

tions for model systems considered in preparing a model 911 service plan; and provides requested mediation services to political subdivisions involved in 911 jurisdictional disputes.

Act Now Before Winter Hits

The Missouri Public Service Commission is concerned over high wholesale natural gas prices and the effect they will have on heating bills this winter.

Wholesale natural gas markets are exempt from state regulation. The PSC is encouraging customers to reduce their energy consumption. Here are some points to consider.

NO-COST ENERGY SAVINGS ACTIONS

- \cdot Make sure vents are not blocked by furniture or drapes.
- · Close off rooms that are not in use.
- · Turn thermostat down when not at home.
- · Turn off lights not being used.
- \cdot Turn down the temperature on the water heater to 120 degrees.
- \cdot Let sunlight into your home during the winter and keep it out in the summer.
- \cdot Wear extra layers of clothing or blankets in the winter.
- · Keep refrigerator base clean, take guard off and clean dirt and debris from underneath refrigerator.
- · Clear area in freezer around freezer fan.
- · Use cold water when washing clothes.
- \cdot Check your meter weekly to monitor consumption and plan for billing amount.
- · Consider setting the thermostat to a lower temperature in winter and higher in the summer. Important: Seniors and people with special medical needs should check with their doctors before changing their normal home temperatures or considering turning off air conditioning or heating units.

LOW-COST ENERGY SAVINGS ACTIONS

- · Replace furnace filter monthly when dirty.
- · Caulk around windows and doors.
- \cdot Replace conventional light bulbs with efficient light bulbs.
- · Install an energy efficient thermostat.
- \cdot Replace shower head with a low-flow shower head.
- · Install switch and outlet gaskets/foam inserts on outer walls.

- · Install plastic on windows.
- · Place foam pipe wrap around warm water pipes (Keep wrap 12 inches away from heater top).
- · Install heater jackets for water heater (Do not install if heater has foam insulation).
- · Insulate heating ducts that travel through unheated areas of your home.
- ·Seal up areas around plumbing penetrations on outer walls.
- Have your furnace and air-conditioner inspected and tuned up before heating and cooling seasons.
- · Fill gaps around the chimney.

LONG-TERM ENERGY SAVINGS ACTIONS

- · Have a full home energy audit.
- · Add insulation in attic (Consult a licensed electrician if wiring does not meet current standards).
- · Have cellulose blown into walls that are not insulated (Consult a licensed electrician if wiring does not meet current standards).
- · Replace old appliances with Energy Star appliances.
- · Install Energy Star windows and doors.

The Missouri Public Service Commission will have an information booth at the 2008 Missouri State Fair

Stop By And See Us. Aug. 7-16 In Sedalia

Our booth will be located in the Mathewson Exhibition Center (it's air-conditioned!)

For printed materials regarding a number of consumer issues or copies of this newsletter, please call 573-522-2760 or email gregg.ochoa@psc.mo.gov

Who to Contact:

Missouri Public Service Commission Consumer Hotline **1-800-392-4211** or email: pscinfo@psc.mo.gov

Mail your inquiry or complaint to:

Missouri Public Service Commission Consumer Services Department P.O. Box 360 Jefferson City, MO 65102



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