

Ways to Submit Comments to the PSC

Submit Comments in Writing

Your comments are appreciated and will be kept on file with the Missouri Public Service Commission. Some of the information provided in the comments box will be publicly viewable.

Comments should not include any personal information that you do not wish to be made public.

To submit comments:

<https://www.efis.psc.mo.gov/mpsc/Comments.html>

Attend Public Hearings and Provide Testimony

The Commission holds public hearings to provide an opportunity for consumers to express their views, opinions and concerns about a case before the Commission. Your statement will be transcribed by a court reporter and will be part of the official case record.

Ways to Get Information From the PSC

You can sign up for our list service and receive PSC news releases and other information in your e-mail inbox.

This list service is free. To learn more:

https://psc.mo.gov/General/Get_Email_Updates

Find out Information About Cases Before the Commission

The Commission's Electronic Filing and Information System (EFIS) will allow you to view case documents online. Most documents are in PDF format unless otherwise noted. Users can search by case number, utility, and date of filing.

Using Our Electronic and Information System (EFIS)

- If you know the number of the case you are interested in, please proceed to the Docket Sheet:
<https://www.efis.psc.mo.gov/mpsc/DocketSheet.html> and click "enter" after typing in the case number.
- If you do not know the exact case number, you can search for it by the date filed:
<https://www.efis.psc.mo.gov/mpsc/CaseFilingSearch.html>
- If you have questions about how to access case files, please refer to our fact sheet, How To View PSC Case Files:
<https://psc.mo.gov/CMSInternetData/ConsumerInformation/efis.pdf>

For More Information

The Missouri Public Service Commission (PSC) regulates investor-owned water, sewer, natural gas, electric and steam utilities. The PSC also has limited jurisdiction over telecommunications providers in Missouri. The PSC works to ensure Missouri citizens receive safe, reliable and reasonably priced utility services. If you have an inquiry, billing question or service-related issue that your utility provider cannot answer, please call the PSC at **1-800-392-4211** or visit our website at **psc.mo.gov**.



Missouri Public Service Commission

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